



Savings. Choice. Simplicity.
Canopy Health has you covered.



Get to know SignatureValue Harmony

For a health plan designed with lower costs, access to quality care and a simpler experience, turn to UnitedHealthcare and the SignatureValue Harmony network. Centered around the doctor-patient relationship, UnitedHealthcare SignatureValue® Harmony HMO is built to deliver quality health care for your life.

A personalized, simplified care experience

SignatureValue Harmony is built to give employees a health care experience made easier by technology, simple tools and the integration of care and coverage.



Access to care 24/7

Whether by mobile device* or computer, 24/7 Virtual Visits let employees and their covered family members video chat with a doctor 24/7 and even get a prescription** if needed.



One-stop resolution support

Your employees can get their health care and benefits questions answered in just one phone call with our team of advocates who address:

- New member welcome calls
- Benefits, claims, and health savings account (HSA) questions
- Integrated behavioral health and pharmacy support
- Advocates and network providers collaborate to assist employees with questions



Tools designed to help support better health

Employees have access to their own app and member portal at mycanopyhealth.com which includes robust online tools to help them securely manage their care, including:

- Integrated Appointment Scheduling***
- Access to Clinical Data***
- 24/7 Virtual Visits
- Digital ID Card
- Find Doctors and Services



Streamlined referrals to specialists

Through the Canopy Health Alliance Referral program, employees and their covered family members have easier access to all Canopy Health providers—not just those in their PCP's medical group. This means fewer barriers to more affordable care from quality Bay Area specialists where employees live, work, and play.

*Data rates may apply.

**Certain prescriptions may not be available, and other restrictions may apply.

***Available for participating providers.

The SignatureValue Harmony network

SignatureValue Harmony includes access to a quality provider network designed to give your employees a more integrated, physician-driven care experience, supported by shared data and streamlined processes. They can choose from more than 6,000+ physicians and 30 primary hospitals in these Northern California counties: Alameda, Contra Costa, Marin, Napa, San Francisco, San Mateo, Santa Clara, Santa Cruz, Solano* and Sonoma.

The SignatureValue Harmony network features these physician groups and hospitals in the Bay Area:

MEDICAL GROUPS



HOSPITALS



What does it take to become a provider in this network?

SignatureValue Harmony physician groups follow a best-practice model aimed at producing a consistent patient experience to help improve quality and cost outcomes.

- They focus on delivering highly efficient, evidence-based care
- They use and share patient data to coordinate care, which may help improve outcomes and efficiency
- They have invested in technology systems that make secure, reliable, and timely data-sharing possible

Employees are at the center of the health care experience



When enrolling, employees choose a primary care physician (PCP) from the SignatureValue Harmony network.



The PCP guides them through the health care system and coordinates additional care.



Coordinated, proactive care is designed to advance best practices and may help patients meet their health goals faster.

*Partial County

SignatureValue Harmony service area

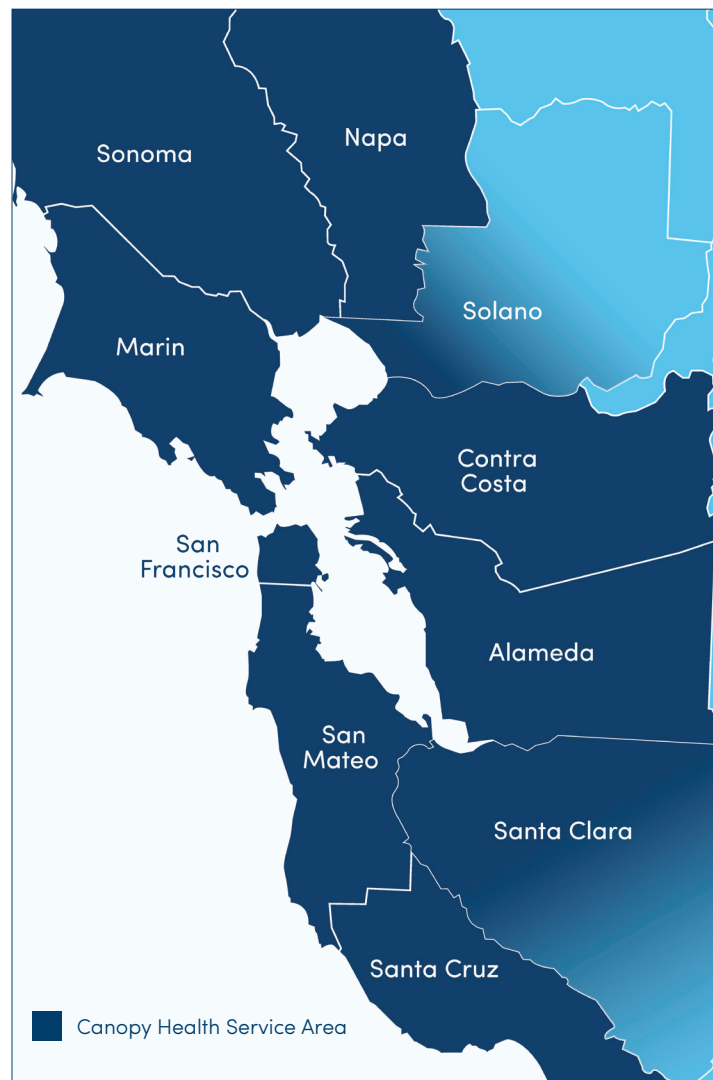
Our physician groups

These groups allow referrals to each other's specialists, creating a single integrated Canopy referral network:

- Dignity Health Medical Network—Santa Cruz
- John Muir Health Physician Network—Alameda, Contra Costa and partial Solano
- Hill Physicians Medical Group—East Bay, San Francisco, San Mateo, and partial Solano
- Meritage Medical Network—Marin and partial Sonoma
- Santa Clara County IPA (SCCIPA)—Santa Clara
- Providence Medical Network—Sonoma and Napa Counties

Our hospitals and medical centers

- AHMC Seton Medical Center
- AHMC Seton Medical Center Coastsides
- Alameda Hospital
- Chinese Hospital
- Dignity Health Dominican Hospital
- Dignity Health Saint Francis Memorial Hospital
- Dignity Health St. Mary's Medical Center
- Dignity Health Sequoia Hospital
- Good Samaritan Hospital
- Healdsburg Hospital
- Highland Hospital
- John Muir Medical Center, Concord
- John Muir Medical Center, Walnut Creek
- MarinHealth Medical Center
- Petaluma Valley Hospital
- Providence Queen of the Valley Medical Center
- Providence Santa Rosa Memorial Hospital
- Regional Medical Center San Jose
- San Leandro Hospital
- San Ramon Regional Medical Center
- Sonoma Valley Hospital
- St. Rose Hospital
- UCSF Benioff Children's Hospital Oakland
- UCSF Benioff Children's Hospital at Mission Bay



- UCSF Medical Center at Mission Bay
- UCSF Medical Center at Parnassus
- UCSF Medical Center at Mount Zion
- Washington Hospital Healthcare System
- Watsonville Community Hospital
- Zuckerberg San Francisco General Hospital and Trauma Center (limited services)

To learn more, contact your broker or UnitedHealthcare representative today.



24/7 Virtual Visits is a service available with a provider via video, or audio-only where permitted under state law. It is not an insurance product or a health plan. Unless otherwise required, benefits are available only when services are delivered through a Designated Virtual Network Provider. 24/7 Virtual Visits are not intended to address emergency or life-threatening medical conditions and should not be used in those circumstances. Services may not be available at all times, or in all locations, or for all members. Check your benefit plan to determine if these services are available.

Formal HMO product name: SignatureValue Harmony = UnitedHealthcare SignatureValue® Harmony. UnitedHealthcare SignatureValue Harmony is available for employers with employees in Alameda, Contra Costa, Marin, Napa, San Francisco, San Mateo, Santa Clara, Santa Cruz, Solano (partial county) and Sonoma counties.

For a full listing of participating physician groups near you, please refer to the SignatureValue Harmony Provider Directory.

This is current as of the date of publication. We update our directories periodically, but we cannot guarantee the length of participation of the physicians and other providers in our network. Please verify a doctor's participation status by calling Customer Service at the number on your health plan ID card or by visiting mycanopyhealth.com. Expansion areas applicable for Small Business as of 4/1 effective.

Health plan coverage provided by or through UnitedHealthcare Insurance Company, UHC of California and UnitedHealthcare Benefits Plan of California. Administrative services provided by United Healthcare Services, Inc., OptumRx or OptumHealth Care Solutions, Inc. Behavioral health products are provided by U.S. Behavioral Health Plan, California (USBHPC).