

# Who to contact at UnitedHealthcare

Your dedicated, professional team is here to support you when you need us.

## Employer Group Services

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| <b>Medical, Dental, Vision Billing and Eligibility Inquiries</b>                         | <ul style="list-style-type: none"> <li>Phone: <b>1-800-591-9911</b></li> <li>Online: <a href="https://employereservices.com">employereservices.com</a></li> <li>Email: <a href="mailto:clientserviceoperations@uhc.com">clientserviceoperations@uhc.com</a></li> </ul>                                                                              |
| <b>Dental Claims, Benefit Inquiries and ID Cards</b>                                     | Phone: <ul style="list-style-type: none"> <li>UnitedHealthcare: <b>1-800-445-9090</b></li> <li>HMO (California): <b>1-800-622-6388</b></li> </ul>                                                                                                                                                                                                   |
| <b>UnitedHealthcare Benefit Services<sup>SM</sup><br/>(No-fee Services with Medical)</b> | Federal COBRA (20+ employees), Select HRA, Flexible Spending Account and Premium Only Plan <ul style="list-style-type: none"> <li>Employers and COBRA participants:               <ul style="list-style-type: none"> <li>Phone: <b>1-800-318-5311</b></li> <li>Online: <a href="https://uhcservices.com">uhcservices.com</a></li> </ul> </li> </ul> |
| <b>Medical Plan Enrollments/Updates</b>                                                  | <ul style="list-style-type: none"> <li>Phone: <b>1-800-591-9911</b></li> <li>Email: <a href="mailto:clientserviceoperations@uhc.com">clientserviceoperations@uhc.com</a></li> <li>Fax: <b>1-866-372-1316</b></li> </ul>                                                                                                                             |
| <b>Optum Financial (HSA) Employer Administration</b>                                     | <ul style="list-style-type: none"> <li>Phone: <b>1-800-791-9361</b>, Option 4</li> <li>Online: <a href="https://optumhealthfinancial.com">optumhealthfinancial.com</a></li> </ul>                                                                                                                                                                   |

## Member Services

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| <b>Medical Plans</b>                              | <ul style="list-style-type: none"> <li>Phone: Please check the number on the back of the health plan ID card</li> <li>Online: <a href="https://myuhc.com">myuhc.com</a></li> <li>Technical Support (option 2): <b>1-877-844-4999</b></li> <li>Behavioral Health: <a href="https://myuhc.com">myuhc.com</a> or <a href="https://liveandworkwell.com">liveandworkwell.com</a> <b>1-800-842-2065</b></li> </ul> |
| <b>OptumRx<sup>®</sup></b>                        | <ul style="list-style-type: none"> <li>Phone: <b>1-800-788-7871</b></li> <li>Authorization: <b>1-800-711-4555</b></li> <li>Online: <a href="https://optumrx.com">optumrx.com</a></li> </ul>                                                                                                                                                                                                                  |
| <b>Dental National Options PPO (10, 20 or 30)</b> | <ul style="list-style-type: none"> <li>Phone: <b>1-877-816-3596</b></li> <li>Online: <a href="https://myuhc.com">myuhc.com</a></li> </ul>                                                                                                                                                                                                                                                                    |
| <b>California Select Managed Care DHMO</b>        | <ul style="list-style-type: none"> <li>Phone: <b>1-877-813-4259</b></li> <li>Online: <a href="https://myuhc.com">myuhc.com</a></li> </ul>                                                                                                                                                                                                                                                                    |
| <b>Vision</b>                                     | <ul style="list-style-type: none"> <li>Phone: <b>1-800-638-3120</b></li> <li>Online: <a href="https://myuhcvision.com">myuhcvision.com</a> or <a href="https://myuhc.com">myuhc.com</a></li> </ul>                                                                                                                                                                                                           |
| <b>Life, LTD and Financial Protection</b>         | <ul style="list-style-type: none"> <li>Phone: <b>1-888-299-2070</b></li> </ul>                                                                                                                                                                                                                                                                                                                               |

\* Formal HMO product names:  
 Signature = UnitedHealthcare SignatureValue<sup>®</sup>  
 Advantage = UnitedHealthcare SignatureValue Advantage  
 Alliance = UnitedHealthcare SignatureValue Alliance  
 Focus = UnitedHealthcare SignatureValue Focus

The UnitedHealthcare<sup>®</sup> app is available for download for iPhone<sup>®</sup> or Android<sup>®</sup>. iPhone is a registered trademark of Apple, Inc. Android is a registered trademark of Google LLC.

EI211069973 5/22 © 2022 United HealthCare Services, Inc. All Rights Reserved. 22-1482550

