Your UnitedHealthcare Account Executive –

Name
Contact number
Email address

Small business brokers, we are here to support you

We're serious about your success: Your dedicated, professional team is here to support you when you need us.

New business

Pre-sale questions, including pricing, network, product and underwriting	Call your Account Executive at **1-800-858-9168**
Request proposals	CA—groups sized 1–100 **caquote@uhc.com** Out-of-state—groups sized 51–99 **casubmit@uhc.com**
CA 1–100 online quoting	Visit **unitedeservices** to submit group via SAM
Request sales materials	Email **caship@uhc.com** Or visit our **uhceservices** for product information, forms, rate guides, underwriting guidelines, fliers and brochures
Submit a new case	Email **casubmit@uhc.com**
Open enrollment meetings	Call your Account Executive
Where to send original binder check	UHIC — UnitedHealthcare of California Wells Fargo Bank E2001-049 Lockbox 843118 3440 Flair Drive El Monte, CA 91731

Service

ID Cards: Medical/Dental	Obtain health plan ID cards from **myuhc.com**
Online quoting and client marketing support resources	Visit **unitedeservices** for 1–50 quoting, commission statements, and more Visit **uhceservices** for product information, forms, rate guides, underwriting guidelines, fliers and brochures
Client set-up and support	Call **1-800-591-9911** for billing, eligibility, commissions, medical claims and benefits questions
Service inquiries and/or unresolved issues	Email **clientserviceoperations@uhc.com** Please allow 48 hours for response; include supporting documents and the service representative's name with inquiry submissions For urgent inquiries, call **1-800-591-9911**
Dental and Vision claim, benefit inquiries	UnitedHealthcare Vision: **1-800-638-3120** UnitedHealthcare Dental: **1-877-816-3596**
Client Marketing Support Resources	Visit **uhcservices.com** for product information, SBCs, forms, rate guides, underwriting guidelines, flyers and brochures
COBRA/HRA, FSA and Pre-Tax Premium	Call **1-800-318-5311** or Email **cobra@uhcservices.com**
Commissions and BOR changes	Email **cmasbrokercomm@uhc.com**

Renewals

Groups sized 1–100	Call your Strategic Account Executive at **1-866-288-4993** and follow the prompts. Review product options, pricing, plan changes and specialty products.

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