Who to contact at UnitedHealthcare

Your dedicated, professional team is here to support you when you need us.

Employer Group Services

Medical, Dental, Vision Billing and Eligibility Inquiries	• Phone: **1-800-591-9911** • Online: **employereservices.com** • Email: **clientserviceoperations@uhc.com**
Dental Claims, Benefit Inquiries and ID Cards	Phone: • UnitedHealthcare: **1-800-445-9090** • HMO (California): **1-800-622-6388**

UnitedHealthcare Benefit Services℠ (No-fee Services with Medical)	Federal COBRA (20+ employees), Select HRA, Flexible Spending Account and Premium Only Plan
	• Employers and COBRA participants:
	  • Phone: **1-800-318-5311**
	  • Online: **uhcservices.com**

Medical Plan Enrollments/Updates	• Phone: **1-800-591-9911** • Email: **clientserviceoperations@uhc.com** • Fax: **1-866-372-1316**
Optum Financial (HSA) Employer Administration	• Phone: **1-800-791-9361**, Option 4 • Online: **optumhealthfinancial.com**

Member Services

Medical Plans	• Phone: Please check the number on the back of the health plan ID card • Online: **myuhc.com** Technical Support (option 2): **1-877-844-4999** • Behavioral Health: **myuhc.com** or liveandworkwell.com **1-800-842-2065**
OptumRx®	• Phone: **1-800-788-7871** Authorization: **1-800-711-4555** • Online: **optumrx.com**
Dental National Options PPO (10, 20 or 30)	• Phone: **1-877-816-3596** • Online: **myuhc.com**
California Select Managed Care DHMO	• Phone: **1-877-813-4259** • Online: **myuhc.com**
Vision	• Phone: **1-800-638-3120** • Online: **myuhcvision.com** or **myuhc.com**
Life, LTD and Financial Protection	• Phone: **1-888-299-2070**

* Formal HMO product names:
Signature = UnitedHealthcare SignatureValue®
Advantage = UnitedHealthcare SignatureValue Advantage
Alliance = UnitedHealthcare SignatureValue Alliance
Focus = UnitedHealthcare SignatureValue Focus

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