Health Plans
SignatureValue Harmony HMO
California



Choose a health plan designed for simplicity, choice and savings.

The UnitedHealthcare SignatureValue® Harmony plan helps you navigate the health care system easier—while providing access to doctors who may help guide you to better health and lower costs.

Three keys to the Harmony health plan:

1. **Receive concierge service from a dedicated call center.** Our personal advocates offer one-stop call resolution to respond to your questions relating to care, benefits and coverage. They'll even call you when your plan starts, to respond to questions you have right off the bat.

2. **Choose a primary care physician (PCP) from a network of well-known providers.** This plan makes it easier to access convenient care from physicians who follow a best-practice model. Your PCP can be your partner in managing your health—providing preventive care, helping you find more affordable medication and connecting you with specialists and facilities in the network, if needed.

3. **Get 24/7 access to information, care and tools:**
   - NurseLine lets members talk to an experienced registered nurse.
   - Virtual Visits offer online access to physicians who can write prescriptions as needed.
   - **myuhc.com®** helps you manage your plan at home. And Health4Me®, our mobile app, offers plan information on the go.

CONTINUED



One-stop call resolution.

You'll have access to a team of advocates who can assist with questions about your health plan—and your health care—so you won't have to make more than one call to get answers.

A shared system designed to deliver better care.

UnitedHealthcare and the Harmony network providers work together—sharing information in an effort to promote better care.

UnitedHealthcare®

Enjoy freedom of choice.

With the Harmony network, you'll have more choices in more neighborhoods. Select from nearly 9,200 providers and over 60 primary hospitals* in Los Angeles, Orange, San Bernardino, San Diego and Riverside counties.

The SignatureValue Harmony network includes these physician groups:

AppleCare Medical Group
Part of OptumCare®

Monarch HealthCare®
Part of OptumCare®

SHARP

Empire Physicians Medical Group
Part of OptumCare®

PrimeCare
Part of OptumCare®

UC San Diego Health

HealthCare Partners®

Valley Physicians Network
Part of OptumCare®

Visit **welcometouhc.com/uhcwest** to search for network providers and learn more about the plan.

* Network counts accurate as of March 2019.

NurseLine is for informational purposes only. Nurses cannot diagnose problems or recommend specific treatment and are not a substitute for your doctor's care. NurseLine services are not an insurance program and may be discontinued at any time.

Virtual Visits are not an insurance product, health care provider or a health plan. Unless otherwise required, benefits are available only when services are delivered through a Designated Virtual Network Provider. Virtual Visits are not intended to address emergency or life-threatening medical conditions and should not be used in those circumstances. Services may not be available at all times or in all locations.

Health plan coverage provided by or through UnitedHealthcare of California. Administrative services provided by UnitedHealthcare Services, Inc.; Optum Rx, Inc.; or OptumHealth Care Solutions, Inc. Behavioral health products are provided by U.S. Behavioral Health Plan, California (USBHPC); or United Behavioral Health (UBH).

Facebook.com/UnitedHealthcare **Twitter**.com/UHC **Instagram**.com/UnitedHealthcare **YouTube**.com/UnitedHealthcare

8989749.0 6/19 ©2019 United HealthCare Services, Inc. 19-12052

UnitedHealthcare®