

## Steve Shorr

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**To:** Steve Shorr  
**Subject:** RE: RECALL Medi - Cal LA County Website Non Information  
**Attachments:** www.SteveShorr.com Insurance2.vcf

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**From:** Steve Shorr [mailto:steveshorr@cox.net]  
**Sent:** Saturday, January 04, 2014 9:06 AM  
**To:** Covered CA Help Desk (coveredca [REDACTED])  
**Cc:** 'don@iacbos.org'; Elise Swanson [REDACTED]@mail.house.gov)  
**Subject:** RECALL Medi - Cal LA County Website Non Information

Gentlemen,

Please read the entire email as I do have a lot of screen shots so you can actually see **two** problems I'm addressing here:

forcing Insurance Agents to work for Free

not having the Medi Cal Information for them to disseminate.

How many Medi-Cal can a Certified Insurance Agent do, with NO compensation, before we are forced to go on it ourselves?

Yesterday, I had someone come to my office you told me they made \$17k. They should have a plan with subsidies. However, it turns out they have a child on the tax return, qualifying both of them for Medi-Cal.

### Program Eligibility by Federal Poverty Level (FPL)

| Program Eligibility by Federal Poverty Level |   |                              |          |          |          |                                 |          |                                       |  |
|--|---|------------------------------|----------|----------|----------|---------------------------------|----------|---------------------------------------|--|
| Household Size                               | Premium Assistance (PA) Eligible under 5-year bar | Eligible for Medi-Cal (MAGI) |          |          |          | Eligible for Premium Assistance |          |                                       |  |
|  |   |                              |          |          |          | Enhanced Silver Plan            |          | Access for Infants and Mothers (AIM)* |  |
|  |   |                              |          |          |          | Medi-Cal Kids Eligible (no PA)  |          |                                       |  |
|  |   | formerly Healthy Families    |          |          |          |                                 |          |                                       |  |
| < 100%                                       | 100%  | 133%                         | 138%     | 150% 94  | 200% 87  | 250% 73                         | 300%     |                                       |  |
| 1  | \$0- \$11,489                                     | \$11,490                     | \$15,282 | \$15,900 | \$17,235 | \$22,980                        | \$28,725 | \$34,47                               |  |
| 2  | \$0 - \$15,509                                    | \$15,510                     | \$20,628 | \$21,500 | \$23,265 | \$31,020                        | \$38,775 | \$46,53                               |  |

[http://www.steveshorr.com/individual and family/Covered.CA/Certification.Seminar/Job%20Aids/Job%20Aid Program %20Eligibility%20by%20FPL v2.0 9.4.13.pdf](http://www.steveshorr.com/individual%20and%20family/Covered.CA/Certification.Seminar/Job%20Aids/Job%20Aid%20Program%20Eligibility%20by%20FPL%20v2.0%209.4.13.pdf)

However, the Covered CA calculator still put the adult in a subsidy plan. So, not only did I do the work for FREE. I've submitted an appeal too.

I resent when I'm asked questions from the public about Medi-Cal and there is NO reliable information about it anywhere!

What is up with this 4 year old brochure? [http://dpss.lacounty.gov/dpss/health/wgyc/pdf\\_files/English%20WYGC.pdf](http://dpss.lacounty.gov/dpss/health/wgyc/pdf_files/English%20WYGC.pdf)

No email to ask CA.Gov to ask them to update the website. <http://www.dhcs.ca.gov/pages/contacts.aspx>

Is this 4 year old application valid? [http://www.dhcs.ca.gov/services/medi-cal/Documents/PDF\\_Medi-Cal%20Applications/English/English%20Introduction.pdf](http://www.dhcs.ca.gov/services/medi-cal/Documents/PDF_Medi-Cal%20Applications/English/English%20Introduction.pdf)

When I go from County Listings <http://www.dhcs.ca.gov/services/medi-cal/Pages/CountyOffices.aspx> to Los Angeles...

Covered CA – Find Help Near You

<https://www.coveredca.com/enrollment-assistance/index.html>

## County Human Services Agencies

County Human Services

; Agencies can tell you about your health coverage options, help you apply and determine your eligibility for assistance in covering all or a portion of the cost. They can also determine your eligibility for nutrition benefits and cash assistance.

**Find a County Human Services Agency »**

<http://www.dhcs.ca.gov/services/medi-cal/Pages/CountyOffices3.aspx>

Los Angeles County

Department of Public Social Services  
(Search for the nearest District office to Apply)

(877) 597-4777 Toll Free

(866) 613-3777 Customer Service Center

<http://dpss.lacounty.gov/programs.cfm>

I do not find a please to search for the nearest district office.

<http://dpss.lacounty.gov/programs.cfm>

[Home](#)

Search DPSS

**Programs & Services**

- CalWORKs
- CalFresh
- Cash Assistance Program for Immigrants (CAPI)
- Child Care
- Commission for Public Social Services
- Electronic Benefit Transfer
- Emergency Management
- General Relief
- General Relief Opportunities for Work (GROW)
- Greater Avenues for Independence (GAIN)
- Health Care
- Homeless Services
- In Home Supportive Services (IHSS)
- LA LINK
- Refugee Employment Program

**Cash Assistance** | Food and Nutrition | Health | Job Programs | Cor



[CalWORKs](#)

CalWORKs provides temporary financial assistance and employer maximum limits for their family size.



[Cash Assistance Program for Immigrants](#)

CAPI provides cash to certain aged, blind, and disabled legal non-immigration status. Participants may be eligible for Medi-Cal, In-Home



[Electronic Benefit Transfer](#)

The Golden State Advantage Card was implemented in 2004 as a new



[General Relief](#)

GR provides temporary cash aid to indigent adults and certain sponsor



[Supplemental Security Income Medi-Cal Advocacy Program](#)

The Supplemental Security Income Medi-Cal Advocacy Program (SSI) through the SSI application process.

Oh, is it this crazy thing? If one has an Eagle Eye?

### Services Locator

Find the LA County services and facilities that serve your area...

Enter Address, City, or Zip Code

Social Services

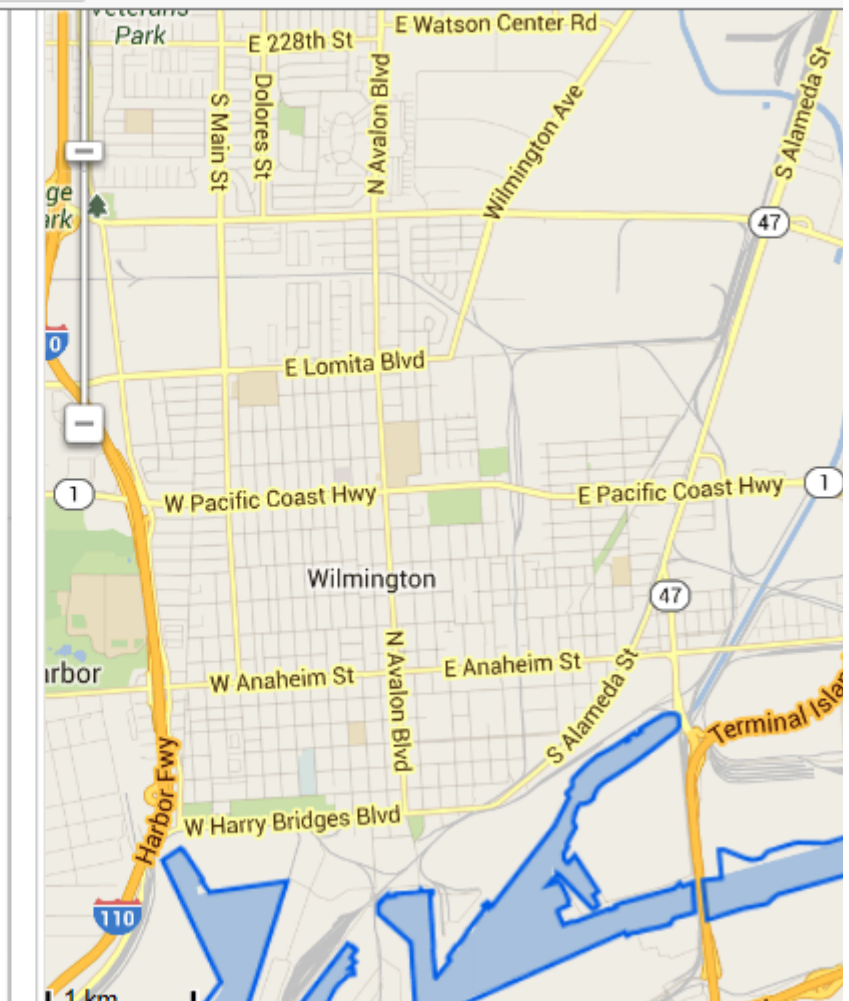


File Edit View Favorites Tools Help

Find: benefit

Previous Next Options

- Adoption
- Child Support Services
- Children and Family Services
- Food Assistance
- Homeless Shelters and Services
- Housing Assistance and Information
- Immigration
- Job Training
- Payment Assistance
- Public Housing
- Senior Services
- Support Groups
- Transportation Assistance
- Unemployment Insurance Offices
- Veterans Services
- Welfare Offices and Programs



Are we supposed to contact our local elected officials *will their staff help someone enroll and answer questions.*

|  |                              |   |
|--|------------------------------|---|
| <b><u>Harbor Interfaith Services</u></b>   | 0.04 miles                   | <b><u>4th Supervisorial</u></b>   |
| <b><u>Inc</u></b>  | <b><u>Get Directions</u></b> | Don Knabe<br>500 W Temple St, Room 822<br>Los Angeles , 90012<br>(213) 974-4444   |
| 670 W. 9th St.,<br>San Pedro, CA 90731   | <b><u>Zoom To</u></b>        | <b><u>City of Los Angeles San Pedro</u></b><br>City Hall<br>200 North Spring Street<br>Los Angeles , 90012<br>(213) 485-2121  |
| <b>Contact Information:</b>  |                              |   |
| Family Shelter Service/Intake<br>(310) 831-0589, Family<br>Resource Center: Benefits<br>Advocacy, Food, Holiday<br>Assistance Service/Intake<br>(310) 831-9123,<br>Transportation. Housing, Job<br>services Service/Intake (310)<br>831-5729, Administrative<br>(310) 831-0603 |                              | <b><u>44th Congressional</u></b><br>Janice Hahn<br>140 W. 6th St.<br>San Pedro , 90731<br>(310) 831-1799  |
| <b>Hours:</b>  |                              |   |
| <b>Description:</b>  |                              |   |
| The agency provides advocacy services,<br>emergency food, employment services,<br>information and referral and shelter for people<br>who live in the South Bay area.   |                              | <b><u>28th (Accelerated, as established by 2001<br/>redistricting) State Senate</u></b><br>Ted Lieu<br>2512 Artesia Boulevard, Suite 320<br>Redondo Beach , 90278<br>(310) 318-6994 |
| <b><u>City Of Long Beach</u></b>   | 6.00 miles                   |   |
| <b><u>Department Of Health And</u></b>   | <b><u>Get Directions</u></b> | <b><u>35th (Accelerated) State Senate</u></b>   |
| <b><u>Human Services - West</u></b>  | <b><u>Zoom To</u></b>        | Roderick D. Wright<br>1 Manchester Blvd., Suite 600<br>Inglewood , 90201  |
| <b><u>Facilities Center</u></b>  |                              |   |
| 2125 Santa Fe Ave,<br>Long Beach, CA 90810   |                              |   |

Where is there ANY reliable information on what is covered? Is there a Summary of Benefits, as mandated by Federal Law? <http://www.cms.gov/ccio/programs-and-initiatives/consumer-support-and-information/summary-of-benefits-and-coverage-and-uniform-glossary.html>

After looking and looking I find an email address, but I can't fit this email inside!  
<http://www.dhcs.ca.gov/layouts/dhs/sitecomments/default.aspx>



Optionally, enter your email address to receive any feedback on your comments.

Your Email Address

Optionally, enter a subject for your comments.

Subject

Comments (required)

^

v

Security Code

165215

Please enter the Security Code above

Cancel

Submit

I will also be posting this email to my website, see the Medi-Cal page cited above, where you can make comments on the progress in getting the information to the public, *including links*.

Steve

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There is NO extra charge for our professional services, as [mandated by law](#).

We are here help you get the [right coverage, best price](#) and to [understand how it works](#) (Page 3).

We only get paid for our work by [Covered CA](#) or the Insurance companies if you use the [enrollment links](#) on our [website](#).

We thank you for helping us by using these [enrollment links](#)!

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