



Welcome to Optum

Agents & Payor Partners Townhall Meeting

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Optum California Market

Serving **1.4 million members** in **Southern California** – Los Angeles, Orange County, Inland Empire, San Bernardino and San Diego.



3,700+ PCPs



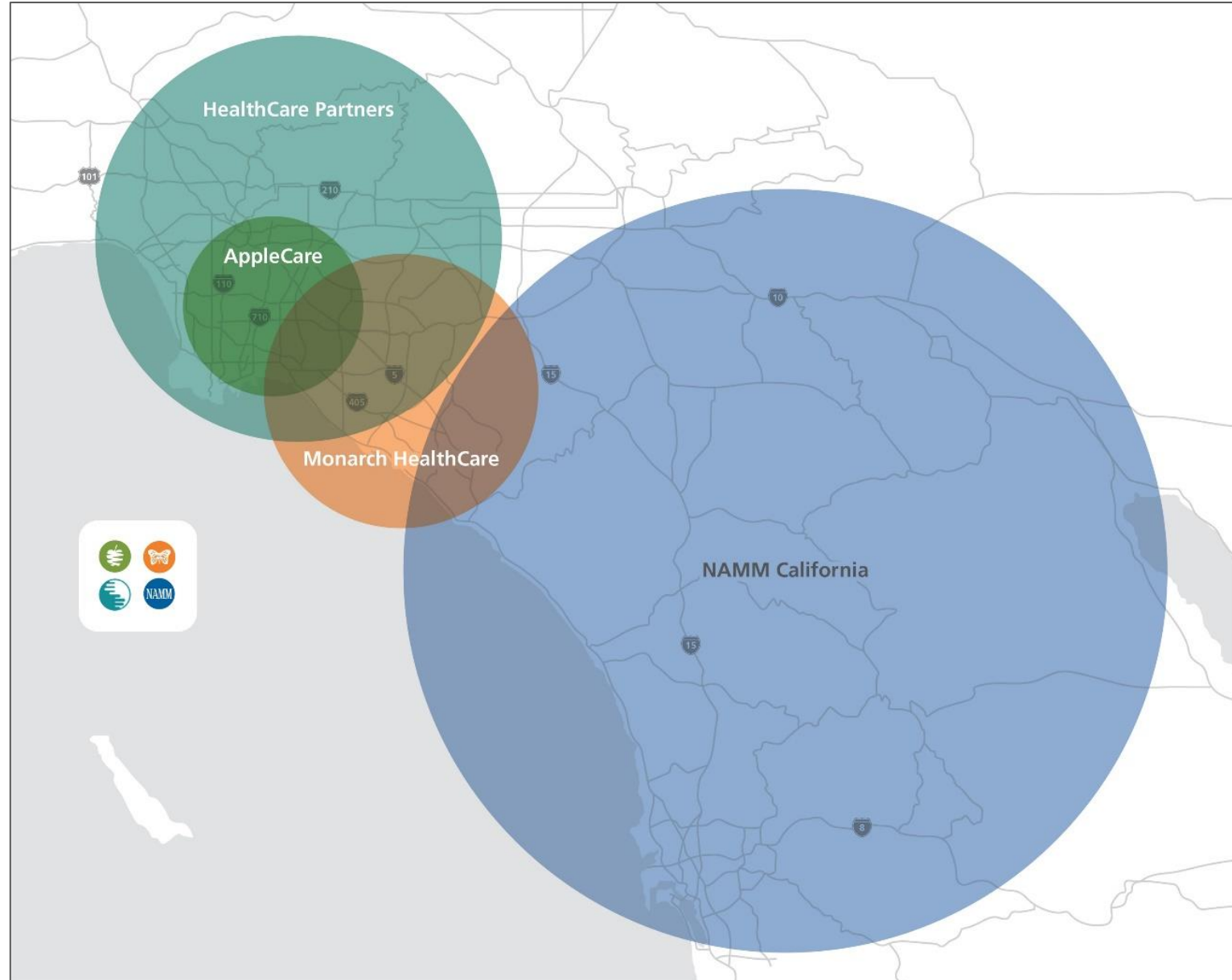
11,000+ SPCs



110 Optum clinics

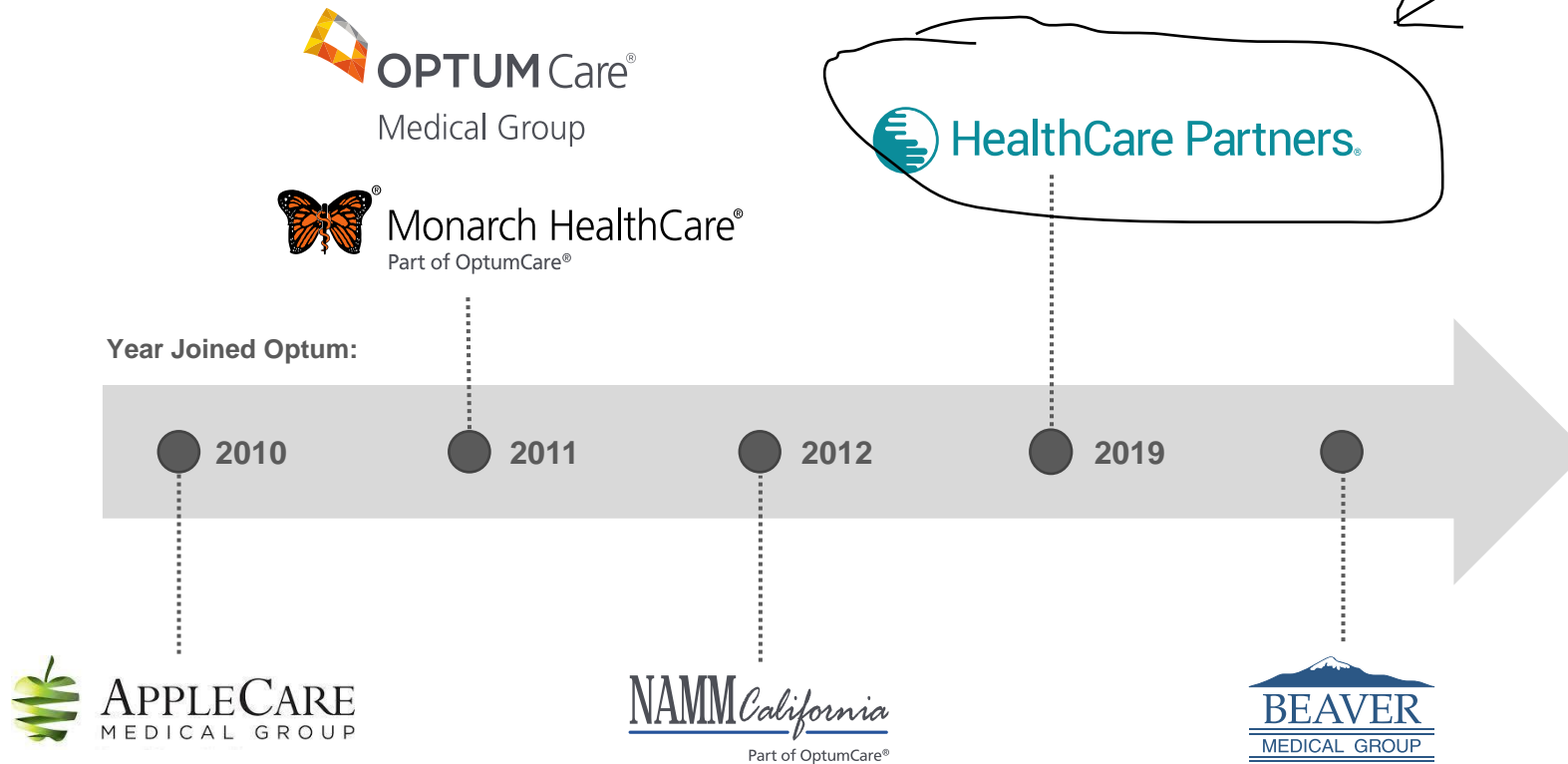


71+ hospitals



Evolution of Optum in California

Bringing together 5 distinct medical groups and networks to create one unified network as One Optum California.



- ✓ Consistent consumer experience as **one care delivery system and brand** driving unprecedented loyalty
- ✓ Shift to **one operating company** over a single network
- ✓ Scalable and sustainable **model for delivering value-based care** for Optum markets across the country


One Optum CA

Patient-centered Service

Tools to Support Patients

-  24/7 Patient Support Center
Telehealth Medical Advice Nurse Line
-  Access to care via Telehealth
-  **NEW** Optum Patient Portal
-  Bettering communities through member engagement, including onboarding, in-house events/activities, community events, and member outreach

Support Across Care Continuum

-  High risk and disease management programs
-  Wrap-around programs such as virtual care, palliative/hospice care, on-site case managers
-  A robust network of PCPs and specialists
-  An expansive network that includes hospitals and Urgent Care Centers

Award Winning Care

-  ACCME
ACCREDITED WITH
COMMENDATION
-  2019
IHA
EXCELLENCE
IN HEALTHCARE
-  AMERICA'S
PHYSICIAN
GROUPS
-  2021
THE BEST
OF THE SOUTHLAND
-  2021
THE BEST
OF THE SOUTHLAND
- 2021: LA Times 'Best of the Southland' in SFV and South Bay
 - Voted best medical group
-  scan
HEALTH PLAN
- 2019: Scan Health Plan Top performing medical group
 - 6 consecutive years
-  THE PRESS-ENTERPRISE
BEST OF
INLAND
EMPIRE
2021
- 2021: The Press-Enterprise 'Best of the Inland Empire' in Riverside County
 - 20th Annual Reader's Choice, PrimeCare



Formerly HealthCare Partners

Hospital locations*

Downtown, East and West Los Angeles

Adventist Health Glendale Hospital
Adventist Health White Memorial
Beverly Hospital
Los Angeles Downtown Medical Center
Monterey Park Hospital
Providence Saint Johns Health Center
Santa Monica UCLA Medical Center
Southern California Hospital At Culver City
Southern California Hospital At Hollywood
USC Verdugo Hills Hospital

Long Beach

Community Hospital Long Beach
Lakewood Regional Medical Center
Long Beach Memorial Medical Center

San Fernando and Santa Clarita Valley

Dignity Northridge Hospital Medical Center
Henry Mayo Newhall Memorial Hospital
Mission Community Hospital
Palmdale Regional Medical Center
Providence Holy Cross Medical Center
Providence Saint Joseph Medical Center
Providence Tarzana Medical Center
Valley Presbyterian Hospital

San Gabriel Valley

Arcadia Methodist Hospital
Foothill Presbyterian Hospital
Huntington Memorial Hospital
Inter-Community Hospital
Queen of the Valley Hospital

Orange County

AHMC Anaheim Regional Medical Center
Anaheim Global Medical Center
Chapman Global Medical Center
Fountain Valley Regional Hospital
Los Alamitos Medical Center
Orange Coast Memorial Medical Center
Orange County Global Medical Center
Placentia Linda Hospital
South Coast Global Medical Center

South Bay

Centinela Hospital Medical Center
Providence Little Company Of Mary Medical Center San Pedro
Providence Little Company Of Mary Medical Center Torrance
Torrance Memorial Hospital Medical Center

* Access to hospitals are determined by primary doctors, specialists, and hospital contracts.





Formerly HealthCare Partners

Medicare accepted health plans

Medicare Advantage

Aetna

Anthem Blue Cross®

Blue Shield® of California

Health Net®

Humana

SCAN Health Plan®

UnitedHealthcare

WellCare

Medi-Cal, Medicaid and Cal Medi-connect Plans

Blue Shield of California Promise Health Plan

Health Net

L.A. Care Health Plan

Cal Optima (Medi-Cal)



Formerly AppleCare

Hospital Locations

Anaheim Regional Medical Center
Beverly Hospital
Lakewood Regional Medical Center
Long Beach Medical Center
Los Alamitos Medical Center
Martin Luther King Jr. Community Hospital
Memorial Hospital of Gardena
Monterey Park Hospital
Placentia-Linda Hospital
St. Mary's Medical Center
White Memorial Medical Center
Whittier Hospital Medical Center

Health Plans

Medicare Advantage

Alignment
Anthem Blue Cross ®
Blue Shield ® of California
Humana ®
SCAN Health Plan ®
UnitedHealthcare ®
WellCare
WellCare by Health Net ®

Medi-Cal, Medicaid and Cal Medi-connect Plans

Blue Shield of California Coordinated Choice
Health Net
L.A. Care Health Plan



* Access to hospitals are determined by primary doctors, specialists, and hospital contracts.

Optum Support



- In-person or phone assistance with patient issues and complaints
- Medicare educational support
- Trusted subject expert to guide patients through the healthcare system
- Member engagement including new patient orientations, member outreach, and in-house events/activities

Patient Support



- Strong commitment to agents
- Marketing support
- Collaborative growth and retention programs
- Agent resources online
 - Online directory of PCP and specialty, contracted hospitals, contracted health plans, and urgent care locations

Agent Support





LA Northwest Deep Dive

San Fernando Valley and Downtown LA

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Formerly HealthCare Partners



2,000+ PCPs



5,200+ SPCs



73+ group sites



67 contracted hospitals



100+ contracted and employed urgent care locations



12 health plans

Pre-Rebrand

HealthCare Partners

Post-Rebrand

Optum Care Network

Serving Los Angeles and Orange Counties



Optum IPA Clinicians



Meet Our New Clinicians, Now Accepting New Patients!

Languages: English,
Hindi, Punjabi

Hobbies: Traveling, Off-
Road, and Music

Location: Mission Hills

**Harpreet Singh,
MD**

Family Practitioner



Languages: English and
Armenian

Hobbies: Reading and
Gardening

Location: Canoga Park

**Amineh El-Ghali,
DO**

Family Practitioner



Optum IPA Clinicians



Meet Our New Clinicians, Now Accepting New Patients!

Languages: English and Spanish

Hobbies: Karaoke and listening to Oldies

Location: Burbank

**Angela Adelman,
MD**

Internal Medicine



Languages: English and Spanish

Hobbies: Spending time with her daughter

Location: Northridge

**Susan Hopkins,
MD**

Family Practitioner



Optum IPA Clinicians



Meet Our New Clinicians, Now Accepting New Patients!

Languages: English,
Spanish, Turkish,
Armenian

Hobbies: Graphic
Designing

Location: Northridge

**Alain
Karaguezian, MD**
Family Practitioner



Languages: English and
Spanish

Location: Van Nuys

**Anita Gonzalez,
MD**
Internal Medicine



Highlighted Clinic in your neighborhood



Serving the Northridge community

18546 Roscoe Blvd Suite 300

8:00am – 5:00pm

Sites Features

- Onsite Lab, Dermatology + MOHS, Endocrinology, OB-Gyn, Rheumatology, Urology, Uro-Gyn

of Clinicians

- 2 Clinicians
- 7 specialties

of Exam Rooms

- 15

Onsite Patient Relations Liaison

- Irma Medellin

Broker Partnership Welcomed

- Clinic VIP tours
- Community Engagements
- PRL partnership



Highlighted Clinic in your neighborhood



Serving the Mission Hills Community

11600 Indian Hills Rd

8:00 am – 5:00pm

Sites Features

- Onsite Radiology/Lab
- Multi-Specialty Clinic – UCC, Dermatology, Neurology, Urology, Ob-Gyn, Gastroenterologist, General Surgery, Rheumatology, Podiatry, Endocrinology

of Clinicians

- 36 Clinicians
- Spanish speaking Physician Assistant

of Exam Rooms

- 77

Onsite Patient Relations Liaison

- Ruth Lara 818-838-4562
- Victoria Calvaruzo 818-226-9188

Broker Partnership Welcomed

- Clinic VIP tours
- Community Engagements
- PRL partnership



Meet Our New Clinicians, Now Accepting New Patients!

- **Language:** English and Spanish
- **Hobby:** CrossFit and cooking
- **Fun Fact:** Home improvements

Van Veloso, MD
Internal Medicine



- **Language:** English, medical Spanish, understands Tagalog
- **Hobby:** Spending time with family, traveling, music/concerts, musicals
- **Fun Fact:** Has a 2 yr old daughter, loves Disneyland, favorite show is Friends

Janice Matias, PA
Internal Medicine



Meet Our New Clinicians, Now Accepting New Patients!

- **Language:** English
- **Hobby:** Playing piano, tennis, and golf
- **Fun Fact:** Graduated from Burbank High School in 1988, ran varsity cross country and played varsity tennis. I also have a masters in public health and tropical medicine. I am passionate about helping patients treat and CURE metabolic disease through weight loss.

Alwin Lewis, MD
Internal Medicine



- **Language:** English, Armenian, Farsi, German
- **Fun Fact:** Loves to travel

Beatris Ther Hacopian, MD
Family Medicine



Meet Our New Clinicians, Now Accepting New Patients!

- **Language:** English & Spanish
- **Hobby:** Enjoys fitness, spending time with his wife/family, and sports
- **Fun Fact:** Huge Laker and Dodger fan, but not a Raiders fan!

**Samuel Oregel,
MD**

Family Medicine



- **Language:** English & Spanish
- **Hobby:** Enjoys exploring LA with her husband
- **Fun Fact:** First time mommy

**Cynthia Pike,
MD**

Family Medicine



Meet Our Clinicians, Now Accepting New Patients

- **Language:** English & Spanish
- **Hobby:** Enjoys fitness, spending time with his wife/family, and sports
- **Fun Fact:** Huge Laker and Dodger fan, but not a Raiders fan!

**Samuel Oregel,
MD**

Internal Medicine



- **Language:** English, Spanish, & Portuguese
- **Hobby:** Yoga and going to the beach
- **Fun Fact:** Won a silver medal for swimming in high school

**Javier Lopez,
MD**

*Internal Medicine,
Geriatrics*



Optum Canyon Country

Meet Our New Clinicians, Now Accepting New Patients!

- **Language:** English & Spanish
- **Hobby:** Traveling
- **Fun Fact:** Clinical interests include diabetes, obesity, heart and women's health

Taura Olfus, DO
Family Medicine



- **Language:** English & Spanish
- **Hobby:** Hiking, Park, Beach, going to my girls' games
- **Fun Fact:** Played Division 1 basketball at CSUN and now her daughter (who is 6ft tall) plays Division 1 basketball for Long Beach State.

**Marie Hamilton,
PA-C**
Family Medicine



Meet Our Clinicians, Now Accepting New Patients

Name: Bani Chaudhary, PA

About Bani Chaudhary

- Specialty: Primary Care
- Hobbies: Working out, cooking, eating, & spending time with family
- Language(s): English, Spanish, Hindi
- Fun Fact: Recently had a baby boy and so has become an expert in all things related to farm animals, silly sounds, songs etc.



Meet Our New Clinician, Now Accepting New Patients!

Name: Ashton Garbutt, MD

About Dr. Garbutt

- Specialty: Family Medicine
- Hometown: Born in Santa Monica but grew up in the San Fernando Valley
- Language(s): English and Basic Spanish
- Fun Fact: Enjoys cooking and making cheesecake from scratch. I collect vinyl records and am a HUGE Laker Fan.



Meet Our Clinicians, Now Accepting New Patients

Name: Katarzyna Nasiadko Alburquerque,
MD

About Dr. Nasiadko Alburquerque

- Specialty: Family Medicine
- Hometown: Los Angeles, CA
- Language(s): English, Polish
- Fun Fact: Dog + new human mom, sloths make her smile



Optum R2 IPA - Glendale



Meet Our IPA Clinicians, Now Accepting New Patients!

- **Clinic Location:** Glendale CA (Foothill Blvd & Lauderdale Ave.)
- **Hobbies:** Enjoys volunteering at local schools as well as spending time with family and friends
- **Language(s):** Armenian, English, Farsi

Evlyn Avanessian,
MD

Internal Medicine



- **Clinic Location:** Glendale CA (Jackson St. & Colorado St.)
- **Hobbies:** Enjoys hiking, riding her Peloton bike and spending time with her family
- **Language(s):** English

Mary Hamaspiour
Harton, DO

Family Medicine



- **Clinic Location:** Glendale CA (Broadview Dr. & Verdugo Rd.)
- **Hobbies:** Enjoys playing basketball, coaching his son's basketball team. Loves spending time with his two kids and family
- **Language(s):** Armenian, English

Artin Nazarian,
MD

Internal Medicine



Optum R2 IPA – East LA/Beverly



Meet Our IPA Clinicians, Now Accepting New Patients!

- **Clinic Location:** Boyle Heights CA (Soto St. & Cesar E Chavez Ave.)
- **Hobbies:** Plays soccer and snow skis. He also enjoys spending time with his wife and children
- **Language(s):** English, Spanish

Hector F. Luque,
DO
Internal Medicine



- **Clinic Location:** Pico Rivera CA (Durfee Ave. & Beverly Blvd.)
- **Hobbies:** Enjoys dancing of all types, as well hiking. She also spends time with her family and watches movies.
- **Language(s):** English, Spanish

Dr. Claudia
Hernandez, MD
Family Medicine



- **Clinic Location:** Boyle Heights (Cesar E Chavez Ave & Boyle Ave.)
- **Details:** 8 Internal Medicine Providers. Comprehensive medical, mental & spiritual care.
- **Language(s):** English, Spanish, Cantonese, Taiwanese, Arabic, Korean

White Memorial
Medical Group



Optum R2 IPA – LA/Westside



Meet Our IPA Clinicians, Now Accepting New Patients!

- **Clinic Location:** Los Angeles CA (Temple St. & Union Ave.)
- **Hobbies:** Likes to garden, spending time with his family and travelling. Also enjoys serving the LGBTQ community.
- **Language(s):** English, Tagalog, Bilingual Staff

Cesar D. Palana II, MD
Internal Medicine



- **Clinic Location:** Los Angeles CA (Sepulveda Blvd. & Manchester Ave.)
- **Hobbies:** Enjoys traveling, and volunteering at local nonprofit organizations with her children.
- **Language(s):** English, Spanish

Oyinda Carew-Akenzua, MD
Family Medicine



- **Clinic Location:** Los Angeles CA (Sepulveda Blvd. & Manchester Ave.)
- **Details:** Investing and going to Vegas.
- **Language(s):** English, Bilingual Staff

Darren J. McDow, MD
Internal Medicine



- **Clinic Location:** Los Angeles CA (Pico Blvd. & Union Ave.)
- **Details:** He is most proud of the charity volunteer work he does in Nicaragua. Enjoys golfing and playing piano.
- **Language(s):** English, Spanish

Raul J. Bendana, MD
General Practice



LA/Downtown Region



El Monte



DTLA



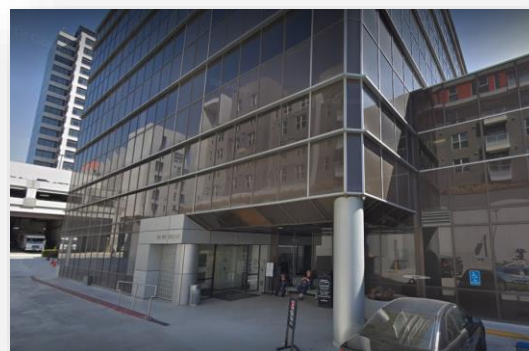
Montebello



Huntington Park



East LA



Glendale



Monterey Park



Descanso

Optum DTLA

Serving the Los Angeles community

Address: 1120 W Washington Blvd, Los Angeles, CA 90015
Hours: M-F 8am – 5pm

Sites Features

- Urgent Care Monday – Sunday 7am – 11pm
- Onsite Lab
- Radiology services
- +10 Specialties including Ophthalmology, Podiatry, etc.

of Clinicians

- PCPs: 8 NPs: 2
- Spanish & Korean speaking clinician

Onsite Patient Relations Liaison

- Maritza Heredia & Evelyn Espinoza
- Phone: 213-419-9221 & 213-419-9220

Broker Partnership Welcomed

- Clinic VIP tours
- Community Engagements
- PRL partnership



Meet Our New Clinicians, Now Accepting New Patients!

Education: San Juan
Bautista School of
Medicine in Puerto Rico.
Residency: Mayaguez
Medical Center in Puerto
Rico.
Language(s): English,
Spanish

Melvin Rivera,
MD
Internal Medicine



Education: Drexel University
College of Medicine in
Philadelphia.
Residency: California
Hospital Medical Center in
Los Angeles.
Language(s): English,
Spanish

Leslie Ramirez,
MD
Family Medicine



Education: Dr. Jose Matias
Delgado University in El
Salvador.
Residency: Zucker School
of Medicine at Hofstra
/Northwell in New York.
Language(s): English,
Spanish

Julio Hernandez,
MD
Family Medicine



Education: St. George's
University in Grenada.
Residency: Arrowhead
Regional Medical Center
in California.
Language(s): English,
Korean, Spanish

Sarah Gahng,
MD
Family Medicine



Optum Montebello

Serving the Montebello community



Address: 2603 Via Campo,
Montebello, CA 90640

Hours: M – F 8am – 5pm

Sites Features

- Urgent Care Monday – Sunday 8am – 8pm
- Onsite Lab
- Radiology Services
- +5 Specialty services including podiatry, dermatology, etc.

of Clinicians

- PCPs: 5 NPs: 1
- Spanish, Tagalog, Taiwanese, Punjabi

Onsite Patient Relations Liaison

- Norma Perez
- Phone: 323-237-3372

Broker Partnership Welcomed

- Clinic VIP tours
- Community Engagements
- PRL partnership



Optum East LA – Montebello



Meet Our New Clinicians, Now Accepting New Patients!

Education: University of California San Francisco School of Medicine.
Residency: White Memorial Medical Center in Los Angeles.
Language(s): English, Spanish

Gustavo Estrella,
MD
Family Medicine



Education: UC Davis School of Medicine.
Residency: White Memorial Medical Center in Los Angeles.
Language(s): English, Spanish

Lilia Zamora, MD
Family Medicine



Optum Monterey Park

Meet Our New Clinicians, Now Accepting New Patients!

- Education: University of Santo Tomas in the Philippines.
- Residency at the University of Tennessee Health Center.
- Language(s): English, Spanish, Tagalog

Maria Sioson-
Ayala, MD
Family Medicine



- Education: Western University of Health Sciences, College of Osteopathic Medicine in Pomona.
- Residency at UCI Medical Center in Irvine.
- Language(s): English, Mandarin, Taiwanese

Vincent Wu, DO
Family Medicine



Optum Descanso



Meet Our Clinicians, Now Accepting New Patients!

- Education: St. George's University in Grenada.
- Residency Southern Illinois University in Illinois.
- Language(s): English, Armenian

Feliks Avanesyan,
MD
Family Medicine



- Education: Universidad Autónoma in Mexico.
- Residency at Adventist Health in Glendale
- Language(s): English, Spanish

Alanna Chig, MD
Family Practice



- Education: Assuit University Faculty of Medicine, Egypt.
- Residency: University of Southern California, Los Angeles (UCLA), County Medical Center
- Language(s): English, Arabic

Samir Sawiris,
MD
Internal Medicine



Optum Huntington Park



Meet Our Clinicians, Now Accepting New Patients!

- Education: Bangalore Medical College in India.
- Residency: Carilion Health System, an affiliate of the University of Virginia
- Language(s): English, Spanish, French, Hindi, Malayalam

Bindu George,
MD
Family Medicine



- Education: USC Keck School of Medicine.
- Residency: LA County-USC Medical Center
- Language(s): English, Spanish

Timothy
Gonzalez, MD
Internal Medicine



- Education: Universidad de Oriente.
- Residency: Emante Health Medical Group.
- Language(s): English, Spanish

Angie Trias
Sanchez, MD
Family Medicine



Meet our Growth Team



David Mellentine

Growth Partner

David.Mellentine@optum.com



Vanessa Garibay

IPA Growth Manager

Vanessa.Garibay@optum.com



Estella Robinson

Group Growth Lead

Estella.Robinson@optum.com



Stacy Montes

Community Support Rep.

Stacy.Montes@optum.com



LA Northeast Deep Dive

San Gabriel Valley



New Optum Clinic in your neighborhood



Serving the Pasadena community

401 S Fair Oaks Ave. Pasadena

Hours: 8am-5pm

Sites Features

- Free Parking
- Rheumatology
- Pulmonology

4 Clinicians

- 2 Internal medicine
- 1 Family practice
- 1 Physician assistant
- Spanish speaking female clinician

Onsite Patient Relations Liaison

- Monica Vargas
- Phone: 626-204-7877

Broker Partnership Welcomed

- Clinic VIP tours
- Community Engagements
- PRL partnership



Optum West POD



Meet Our Clinicians, Now Accepting New Patients!

- Site: Glenoaks
- Language: English, Arabic, Armenian,
- Specialty: Family medicine

Dr. Aleen Avakian



- Site: San Gabriel
- Language(s): English
- Specialty: Family medicine

Dr. Andrew Yen



- Site: Pasadena Main
- Language(s): English, Burmese
- Specialty: Internal medicine

Dr. Thanda Zaw



Optum Central POD



Meet Our Clinicians, Now Accepting New Patients!

- Site: Arcadia
- Language: English, Gujarati, Spanish
- Specialty: Family medicine

Dr. Ronica Patel



- Site: Arcadia
- Language(s): English, Hindi, Punjabi
- Specialty: Family medicine

Dr. Mandeep Singh



- Site: Tempe City
- Language(s): English, Basic Spanish
- Specialty: Family medicine

Dr. Nicole Cheung



Optum East POD



Meet Our Clinicians, Now Accepting New Patients!

- Site: Diamond Bar
- Language: English, Mandarin, Indonesian
- Specialty: Internal medicine

Dr. Lorindha Argudo



- Site: Glendora Foothill
- Language(s): English, Arabic & French
- Specialty: Internal medicine

Dr. Marc Ghabbour



- Site: Covina Main
- Language(s): English, Spanish
- Specialty Internal medicine

Dr. Adrian Tripp



Optum East POD

Meet Our New Clinicians, Now Accepting New Patients!

- Site: La Verne
- Language: English
- Specialty: Family medicine

Dr. Danny Lock



- Site: La Verne
- Language: English
- Specialty: Family medicine

Jason Wagner, PA-C



IPA Providers

Meet Our Clinicians, Now Accepting New Patients!

- Language: English, Arabic, Spanish
- Specialty: General practice
- Location: Pasadena

Dr. Ayad Alanizi



- Language: English, Italian, Spanish
- Specialty: Internal medicine
- Location: Arcadia

Dr. Dino Clarizio



- Language: English, Armenia, Russian
- Specialty: Internal medicine
- Location: Pasadena

Dr. Marina Manvelyan



Optum East/West POD



Meet Our New Clinicians, Now Accepting New Patients!

- Language: English, Chinese, Thai
- Specialty: General practice
- Location: Alhambra/Covina

Dr. Prasert
Vasantachart



- Language: English, Chinese
- Specialty: General practice
- Location: Monterey Park

Dr. Edwin Yau



IPA Providers



Meet Our Clinicians, Now Accepting New Patients!

- Language: English, German, Spanish
- Specialty: Family medicine
- Location: Azusa

Dr. Jean Bardenheier



- Language: English, Chinese, Portuguese, Spanish, Taiwanese
- Specialty: Internal medicine
- Location: Baldwin Park

Dr. Jyh Chang



- Language: English, Chinese, Mandarin, Spanish, Taiwanese
- Specialty: Internal medicine
- Location: Baldwin Park

Dr. Victoria Chen



IPA Providers

Meet Our New Clinicians, Now Accepting New Patients!

- Language: English, Arabic
- Specialty: Internal medicine
- Location: Covina

Dr. Hani Hashem



- Language: English, Chinese, Spanish
- Specialty: Internal medicine
- Location: La Verne

Dr. Tan Lin Wong



Meet our Growth Team



David Mellentine

Growth Partner

David.Mellentine@optum.com



Imran Quidwai

IPA Marketing Manager

Imran.Z.Quidwai@optum.com



Olga Reyes

Group Growth Lead

Oreyes@optum.com



Stacy Montes

Community Support Rep.

Stacy.Montes@optum.com



South Los Angeles Deep Dive

- Optum Care Network-AppleCare
- Optum Care Network, Long Beach Region

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Formerly AppleCare



500+ PCPs



400+ SPCs



3 group sites



12 contracted hospitals



28 urgent cares

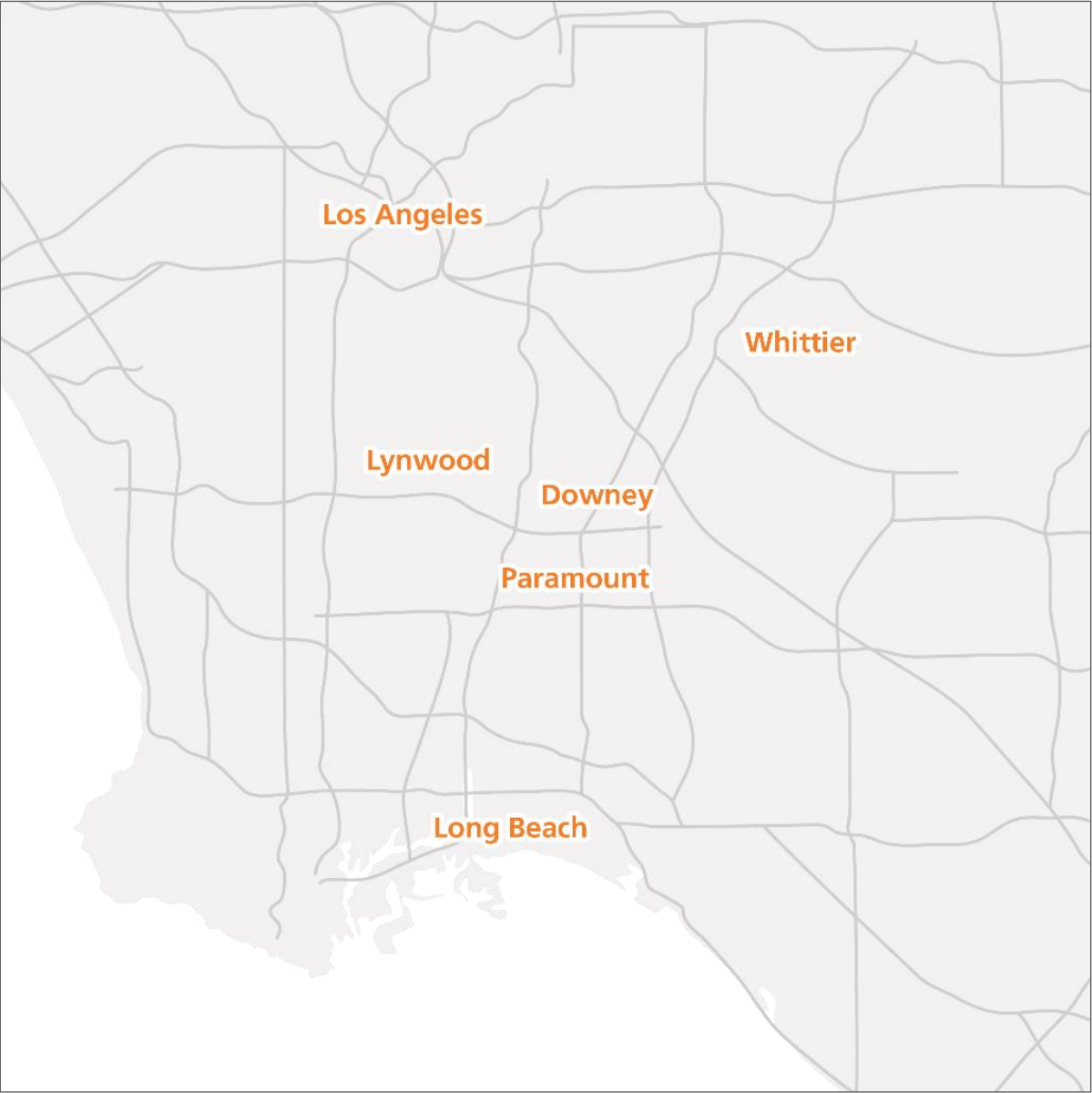


10 health plans

Pre-Rebrand	Post-Rebrand
AppleCare St. Francis	Optum Care Network–LA Family Community
AppleCare Medical Group Select	Optum Care Network–AppleCare Select
AppleCare Medical Group Downey Region	Optum Care Network–AppleCare Select
AppleCare Medical Group Whittier	Optum Care Network–AppleCare Select



Serving southeast Los Angeles





Formerly AppleCare

Hospital Locations

Anaheim Regional Medical Center
Beverly Hospital
Lakewood Regional Medical Center
Long Beach Medical Center
Los Alamitos Medical Center
Martin Luther King Jr. Community Hospital
Memorial Hospital of Gardena
Monterey Park Hospital
Placentia-Linda Hospital
St. Mary's Medical Center
White Memorial Medical Center
Whittier Hospital Medical Center

Health Plans

Medicare Advantage

Alignment
Anthem Blue Cross ®
Blue Shield ® of California
Humana ®
SCAN Health Plan ®
UnitedHealthcare ®
WellCare
WellCare by Health Net ®

Medi-Cal, Medicaid and Cal Medi-connect Plans

Blue Shield of California Coordinated Choice
Health Net
L.A. Care Health Plan



* Access to hospitals are determined by primary doctors, specialists, and hospital contracts.

Optum Specialists in One Location



10441 Lakewood Blvd., Ste. A/B Downey

Hours: M-F 8:00 am – 5:00 pm

Site Features

- Exclusive to Optum patients

Specialties

- Ear, Nose and Throat (ENT), Gastroenterology, and Neurology

of Clinicians

- 10 clinicians
- Spanish speaking

of Exam Rooms

- 12 exam rooms



Optum Care Network–AppleCare Group Doctors

Downey

- English and Spanish-speaking staff
- Urgent Care Center
- Coumadin, CCC and Diabetes Clinic
- Same Day and Walk-in appointments
- Activity Center (20 max) – open for broker events!

Lynwood

- English and Spanish-speaking staff
- Validated parking
- Proximity to local specialist

Whittier

- English and Spanish-speaking staff
- Validated parking
- Proximity to local specialists



Arnab Ganguly, MD

Internal Medicine



Yohannes Assefa, DO

Family Practice



Ben Nguyen, MD

Family Practice

Downey Specialty

- English and Spanish-speaking staff
- Proximity to local specialists



Sasha Maher, MD

ENT



Paurush Shah

Gastroenterology



James Won, MD

Neurology

Optum Care Network–AppleCare

IPA Doctors



Eric Batres, MD

Family Medicine
Bell | Spanish



David Guerrero, MD

Family Medicine
Compton | Spanish



Mohammed Memon, MD

Internal Medicine
Compton | Spanish



Laura Ryan, MD

Internal Medicine
Downey | Spanish



Robert Wielenga, MD

Family Medicine
Downey | Spanish



Loan Truong, MD

Family Medicine
Long Beach | Vietnamese



Siamak Rouzroch, MD

Internal Medicine
Long Beach | Tagalog



Suzanne Fussell, MD

Family Medicine
Long Beach | Igbo & Spanish



Harding Young, MD

Family Medicine
Lynwood | Spanish



Alberto Wilches, MD

General Practice
Paramount | Spanish



Cristina Garcia, MD

Family Medicine
Pico Rivera | Spanish



Sylvia Garcia, MD

Family Medicine
Whittier | Spanish



Formerly HealthCare Partners



2,000+ PCPs
36 employee



73+ group sites
9 group sites



100+ contracted and
employed urgent care
locations
1 urgent care + 1 coming
soon in Downey!



5,200+ SPCs
2 specialty sites



67 contracted hospitals
3 local hospitals



12 health plans

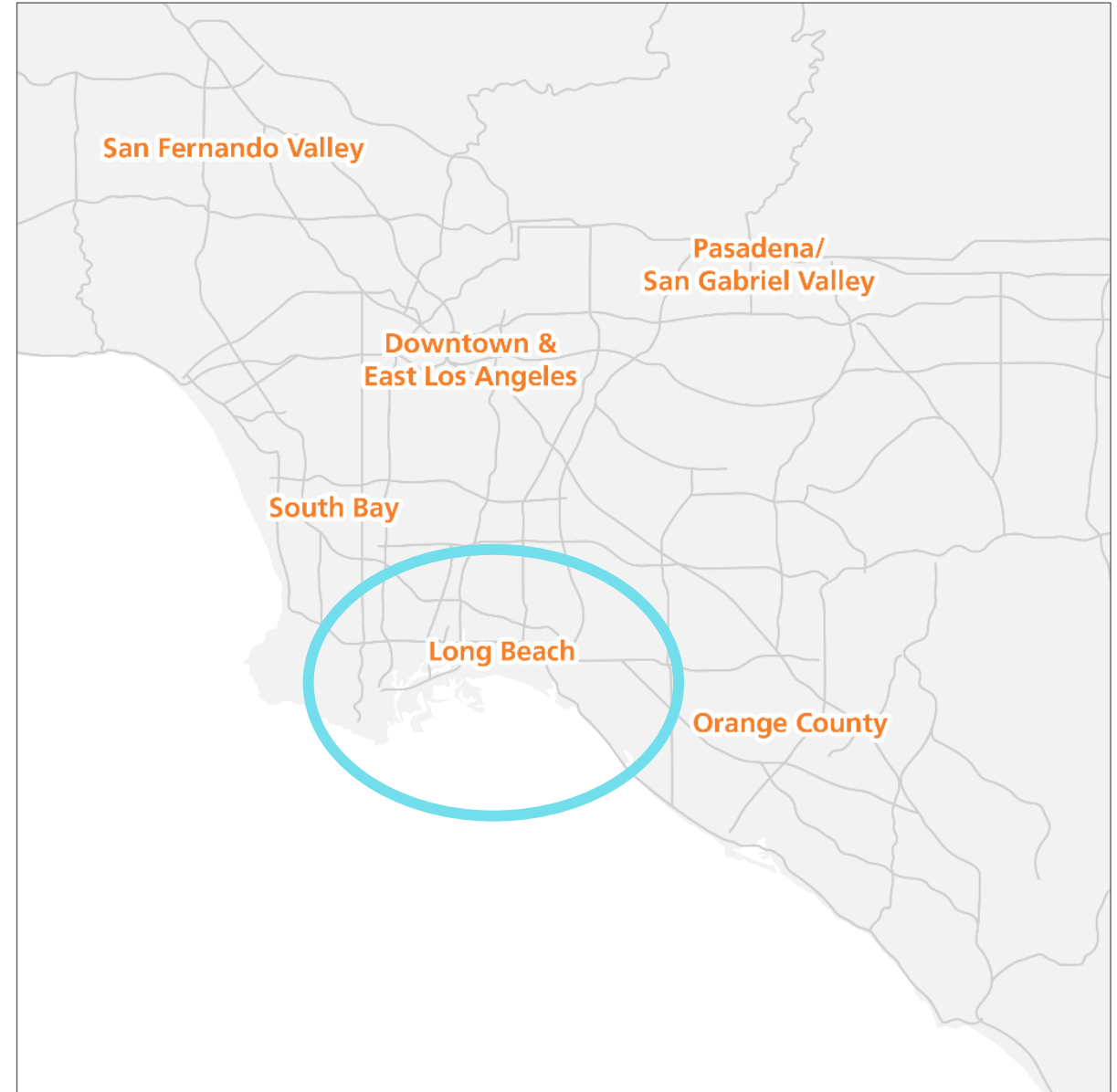
Pre-Rebrand

HealthCare Partners

Post-Rebrand

Optum Care Network

Serving Los Angeles Counties





Formerly HealthCare Partners

Hospital locations*

Long Beach Memorial Medical Center

St. Mary Medical Center

Los Alamitos Medical Center

Lakewood Regional Medical Center

Health plans

Medicare Advantage

Aetna

Anthem Blue Cross®

Blue Shield ® of California

Humana

SCAN Health Plan ®

UnitedHealthcare

WellCare

WellCare by Health Net ®

Medi-Cal, Medicaid and Cal Medi-connect Plans

Blue Shield of California Coordinated Choice

CalOptima (Medi-Cal)

Health Net

L.A. Care Health Plan

Optum Care Network

Long Beach Region, Group Doctors

Airport Plaza

- Primary care and multi-specialty
- English and Spanish Speaking Providers and staff
- OCMG located on-site as an option
- Conference room for open for agent events and certification meetings

Compton

- Great appointment access
- English and Spanish Speaking staff
- Remodeled office

Downey

- Primary care and multi-specialty
- Urgent Care Center opening September 2022!
- Physical therapy department
- Conference room for open for agents



Gurcharan Khera, MD

Internal Medicine



Masoomah Djodeir, MD

Family Medicine



Wail Shoga, DO

Internal Medicine



Angelina Espinoza-Lopez, MD

Internal Medicine



Valerie Green-Amos, MD

Family Medicine



Daisy J. Guevara, MD

Internal Medicine



Paul J. Gallardo, MD

Internal Medicine

OCMG Spring Street moved to Airport Plaza



Cordelia Lieberman Sotelo, MD

Family Medicine



Jasia Hu, MD

Family Medicine

- Site: Compton
- Specialty: Family Medicine
- Language(s): English and Spanish
- Hobbies: Going to the beach, exercising, dancing and spending time with her family



Hung C. Phan, MD

Internal Medicine



Kevin C. Urmaza, DO

Internal Medicine

Downey

8311 Florence Ave. Downey CA, 90240

Hours: M-F 8:00 am – 5:00 pm

New to Downey

- UCC and Radiology coming soon!

of Clinicians

- 4 Primary Care Physicians, 1 Nurse Practitioner, 1 OB/GYN, 2 Podiatrists and 2 Physical Therapists

of Exam Rooms

- 30 exam rooms and 4 procedure rooms

Features

- Onsite Lab and Physical Therapy Department

Partnership Welcomed

- Clinic VIP tours
- Community Engagements
- Broker Suite



Optum Care Network

Long Beach Region, Group Doctors

Downtown Long Beach

- English and Spanish Speaking staff
- English and Vietnamese-speaking Provider
- Great appointment access

Lakewood

- Primary Care and Back Clinic Specialty
- English and Spanish Speaking Providers and staff
- English and Vietnamese-speaking Providers
- Great appointment access

Willow

- Multi-specialty including, Behavioral Health and Infusion
- On-site Radiology
- Urgent Care Center (UCC)
- Ambulatory Surgery Center (ASC)
- 2022 Remodel coming soon



Haivy Nguyen, MD
Internal Medicine



Atef Tawfik, MD
Internal Medicine

- Site: Lakewood
- Specialty: Family Medicine
- Language(s): English and Spanish
- Hobbies: Enjoys hiking, dancing to Hispanic music and traveling



Johan Flores-Rios, MD
Family Practice

Johana Flores-Rios, MD



Matthew Long, DO
Family Practice



Jeffrey Roth, DO
Internal Medicine



Su Yi, MD
Internal Medicine



Virpal Gill, MD
Family Practice

Willow

2600 Redondo Ave. Long Beach

New to Willow

- Urgent Care Center and Infusion renovation coming 2022!

Site Features

- Behavioral Health, Infusion, Urgent Care Center, Ambulatory Surgery Center, and ample parking

of Clinicians

- 4 Primary Care Physicians, and 1 Nurse Practitioner

of Exam Rooms

- 30 exam rooms and 3 procedure rooms

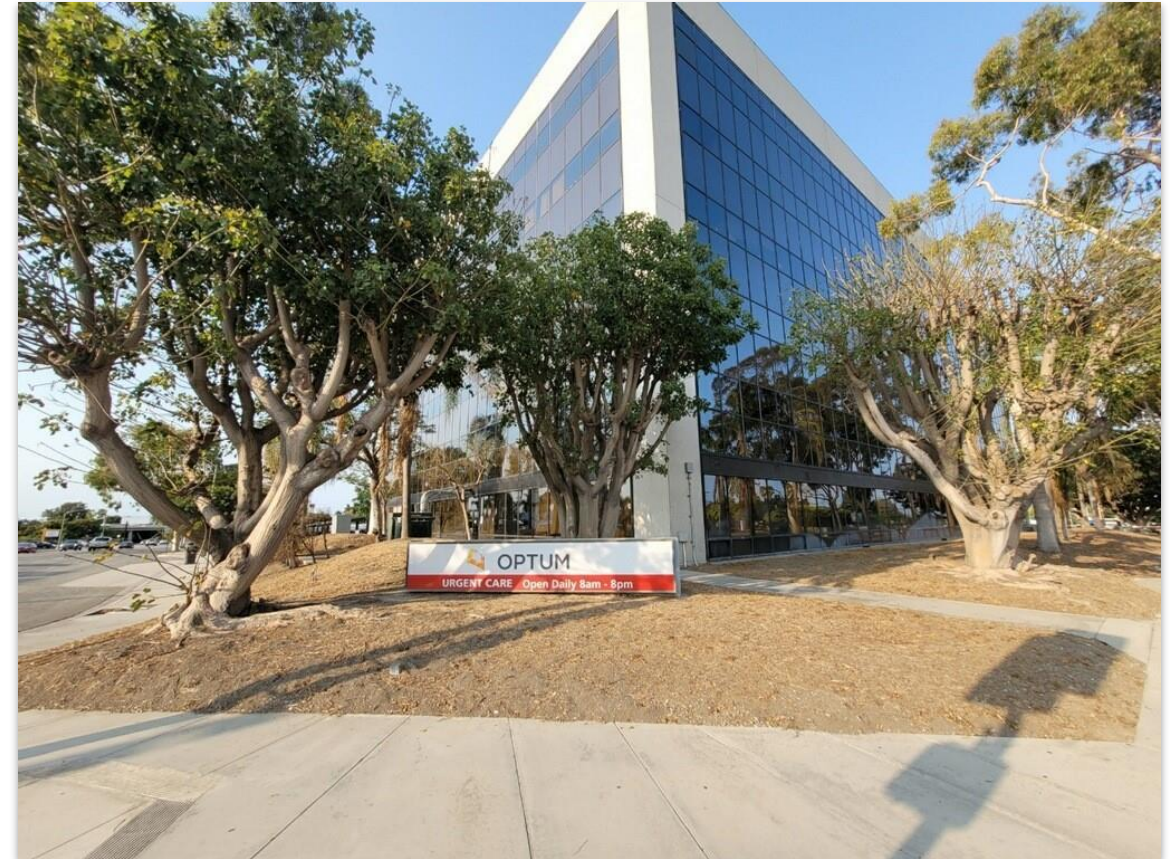
Broker Partnership Welcomed

- Clinic VIP tours
- Community Engagements
- Broker Suite



Optum California

Hours: M – F 8:00 am – 5:00 pm



Optum Care Network

Long Beach Region, Group Doctors

Bixby

- Great appointment access
- Same day labs
- English and Spanish Speaking staff
- English and Vietnamese-speaking Provider

San Antonio

- Great appointment access
- 1 male NP English and Tagalog speaking
- 1 female NP English and Tagalog speaking
- English and Spanish-speaking staff

Spring Street

- Great appointment access
- 9 providers
- 1 PA Spanish speaking and 1 NP
- English, Hindi, and Arabic speaking providers
- English and Spanish speaking staff



Jan Nguyen, DO
Internal Medicine



Tesfaye Leka, MD
Internal Medicine

- Site: Spring Street
- Specialty: Family Medicine
- Language(s): Arabic, English and Spanish
- Hobbies: Driving fast cars, weight-lifting, hiking and spending time with family and friends
- Great appointment access



Jay Hertel, DO
Family Medicine



Rubina Husain, IM
Internal Medicine

Muhammad Nouh, MD



Anh Pham, MD

Family Medicine



Grant Uba, MD

Family Medicine



Huy Phan, MD

Family Medicine



Kimberly Arsi, DO

Family Medicine



Marvin Zamost, MD

Family Medicine



Muhammad Nouh, MD

Family Medicine



Prarthana Gaddam, MD

Family Medicine



Robert Cohen, MD

General Practice

Optum Care Network Long Beach Region

IPA



Vinita Chaudhary, MD

Family medicine

3650 South St, Ste 210
Lakewood, CA 90712
1-562-630-0910



Peter Ferrera, MD

Internal medicine

1045 Atlantic Ave, Ste 505
Long Beach, CA 90813
1-562-495-4952



Neha Bhansali, MD

Internal medicine

5865 E Naples Plz
Long Beach, CA 90803
1-562-735-3800



Lindsay Larson, DO

Family medicine

5750 Downey Ave, Ste 100
Lakewood, CA 90712
1-562-630-3105



James Sheppard, DO

Family medicine

3700 Katella Ave, Ste D
Los Alamitos, CA 90720
1-562-855-2700



Robert Comer, MD

Internal medicine

3610 Long Beach Blvd, Ste 102
Long Beach, CA 90807
1-562-595-7784

Optum

South Bay Deep Dive

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41+ PCPs
144 IPA PCPs



12 group sites



11 contracted and
employed urgent care
locations



27+ SPCs



3 contracted hospitals

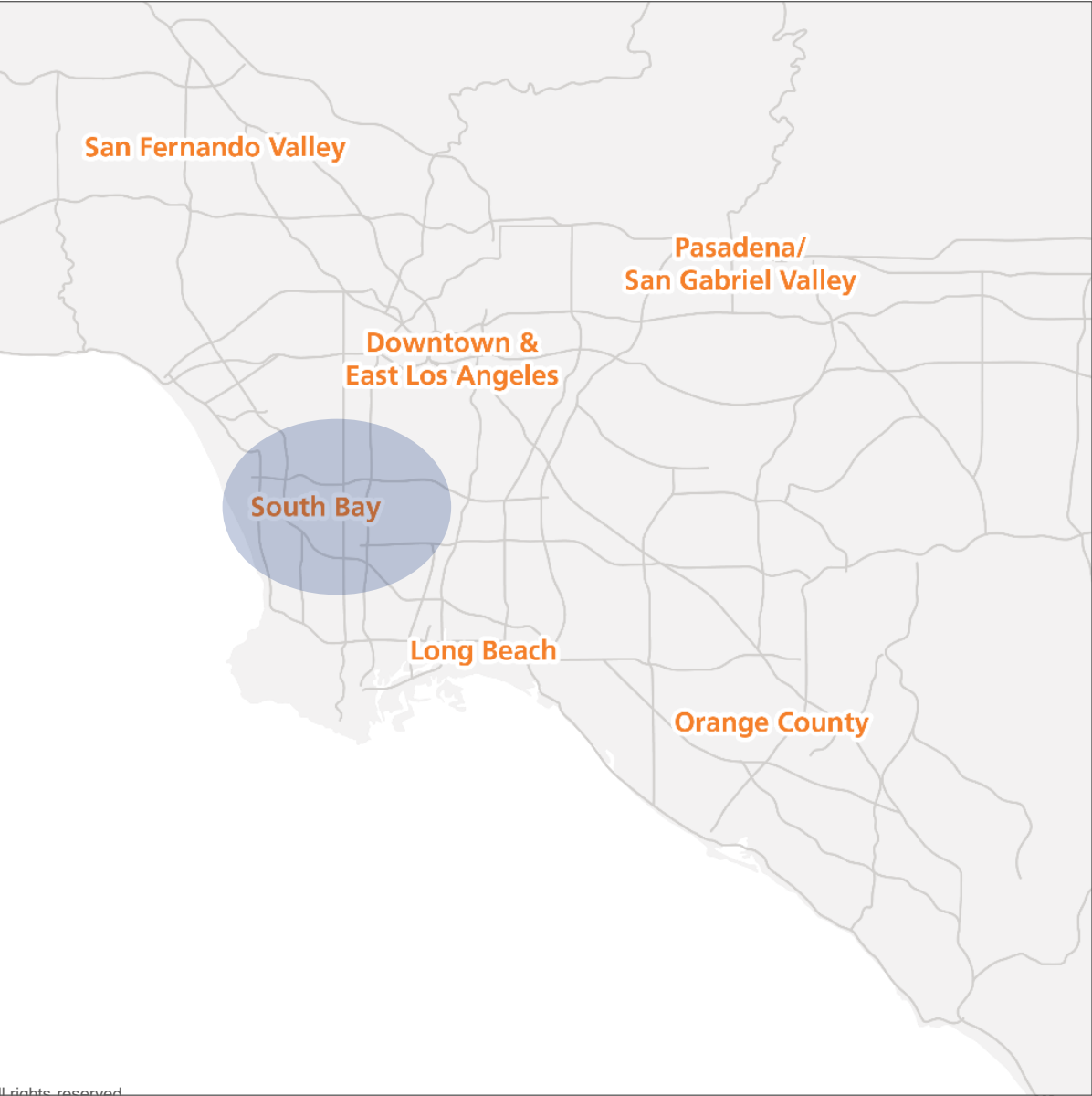


12 Medicare Advantage
plans

We proudly service 116,000 full+ full risk members
32,000 Senior and 70,000 Commercial



South Bay at a Glance: 35+ years in the community



Hospital Affiliations

- Providence Little Company Of Mary Medical Center San Pedro
- Providence Little Company Of Mary Medical Center Torrance
- Torrance Memorial Hospital Medical Center

* Access to hospitals are determined by primary doctors, specialists, and hospital contracts.

Specialty Network



<u>Physician Group</u>	<u>Specialty</u>
Association of South Bay Surgeons	Surgery
COR Healthcare Medical Associates	Cardiology
Beach Cities ENT	ENT
Oncology Physicians Network	Hem/Onc
Digestive Care Consultants	GI
Orthopedic Specialty Associates (IPA only)	Ortho
Orthopedic Surgical Specialists	
Alliance Women’s OB/GYN (IPA Only)	OB/GYN
AllSafe Medical Group	
Advanced Urology Associates	Urology
Acuity Eye Care/Markman & Wolstan	Ophthalmology

Group Multi-Specialty Sites

Sites Features

- Audiology
- Care+ Home Care
- Dermatology
- Neurology
- Optometry
- Pediatrics\Primary Care
- Pulmonology
- Rheumatology
- Radiology
- Senior Wellness
- Onsite Lab | Nursing Station
- Optical Boutique

Broker Partnership Welcomed

- Clinic VIP tours
- Broker Office Room
- Community Engagements
- PRL Partnership

Optum Del Amo – 3565 Del Amo Blvd. Torrance



Group Multi-Specialty Sites

Sites Features

- Allergy
- Infusion Center
- Primary Care
- Podiatry
- Radiology
- Wound Care

Broker Partnership Welcomed

- Clinic VIP tours
- Community Engagements
- PRL partnership

Optum Redondo Beach -502 Torrance Blvd. Redondo Beach



Now Open! Accepting New Patients

Sites Features

- Family Practice
- Radiology Services
- Laboratory Services

How to contact us

Main Phone: 310-602-2700
Hours of operation: 8am to 5pm

Optum Palos Verdes – 25210 Crenshaw Blvd. Torrance



Now Open! Accepting New Patients

Sites Features

- Internal/Family Practice
- Radiology Services
- Laboratory Services

How to contact us

Main Phone: 310-326-9167
Hours of operation: 8am to 5pm

Optum Torrance – 2200 Sepulveda Blvd. Torrance



Optum Group Site Providers

Meet Our Clinicians, Now Accepting New Patients!

- Hobbies: Cooking, running, and spending time with family
- Language: English

Stephanie
Matza, DO



- Site: Del Amo
- Hobbies: Hike, Read, and spend time with Family
- Language: English
- Specialty: Internal Medicine

Jeffrey Pan,
MD



- Site: W. San Pedro
- Hobbies: Traveling, basketball, and spend time with Family
- Language(s): English, Spanish

Daniel Placik,
MD



- Site: Gardena
- Hobbies: Outdoor activities with family. Exploring beaches and parks
- Language(s): English, Spanish, Tagalog

Keith Andrew
Ebilane,
MD



Optum Group Site Providers

Meet Our Clinicians, Now Accepting New Patients!

- Site: Manhattan Beach
Hobbies: Nature and spending time outdoors
- Language: Arabic, English, Spanish
Specialty: Internal Medicine

Rafik A Shereen,
MD



- Site: Carson
Hobbies: Cycling, hiking, and spending time with wife and dog.
- Language(s): English

Philip Anthony
Simmons, DO



- Site: Torrance
Hobbies: Running, biking, snow sports, and photography
- Language(s): English

John Ro, MD



Optum South Bay IPA

Meet Our Clinicians, Now Accepting New Patients!

- 3400 Lomita Blvd, Ste 605, Torrance, CA
- Languages: Bengali, English, Hindi, Spanish, Urdu
- General Practice

Sushila Agrawal,
MD



- 282 E Sepulveda Blvd, Carson, CA
- Language: English
- Family Medicine

Jed Padre, MD



- 3655 Lomita Blvd Ste 312, Torrance, CA
- Languages: English, Vietnamese
- Internal Medicine

Aaron Tran, MD



Optum South Bay IPA

Meet Our Clinicians, Now Accepting New Patients!

- Location: 1350 W 6th St
• Ste 200, San Pedro, CA
- Languages: English,
Spanish
- Family Medicine

Francisco Correa,
MD



- 235 W Carson St., Carson,
CA
- Languages: English,
Spanish, Tagalog
- Internal Medicine

Manuel Aguilera,
MD

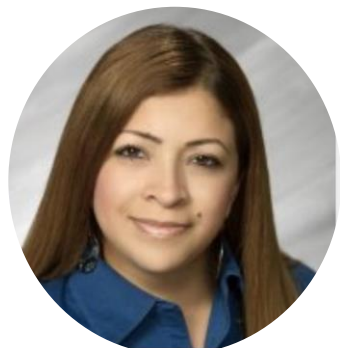


- 23639 Hawthorne Blvd,
Ste 200, Torrance, CA
- Languages: English,
Russian
- Family Medicine

Ludmila Afonicheva,
MD



Meet our Growth Team



Lupita Gutierrez

Growth Partner

Lupita.Gutierrez@optum.com

(562) 292-3995



Nicole Batres

IPA Marketing Manager



Guadalupe Salazar

Group Growth Lead

guadalupe.salazar1@optum.com

(562) 202-1927



Martha Olmstead

Community Support Rep.

Martha.olmstead@optum.optumcare.com

Optum

Orange County Deep Dive





Orange County



1000 PCPs



30 Group sites



75 urgent care locations



19 hospitals



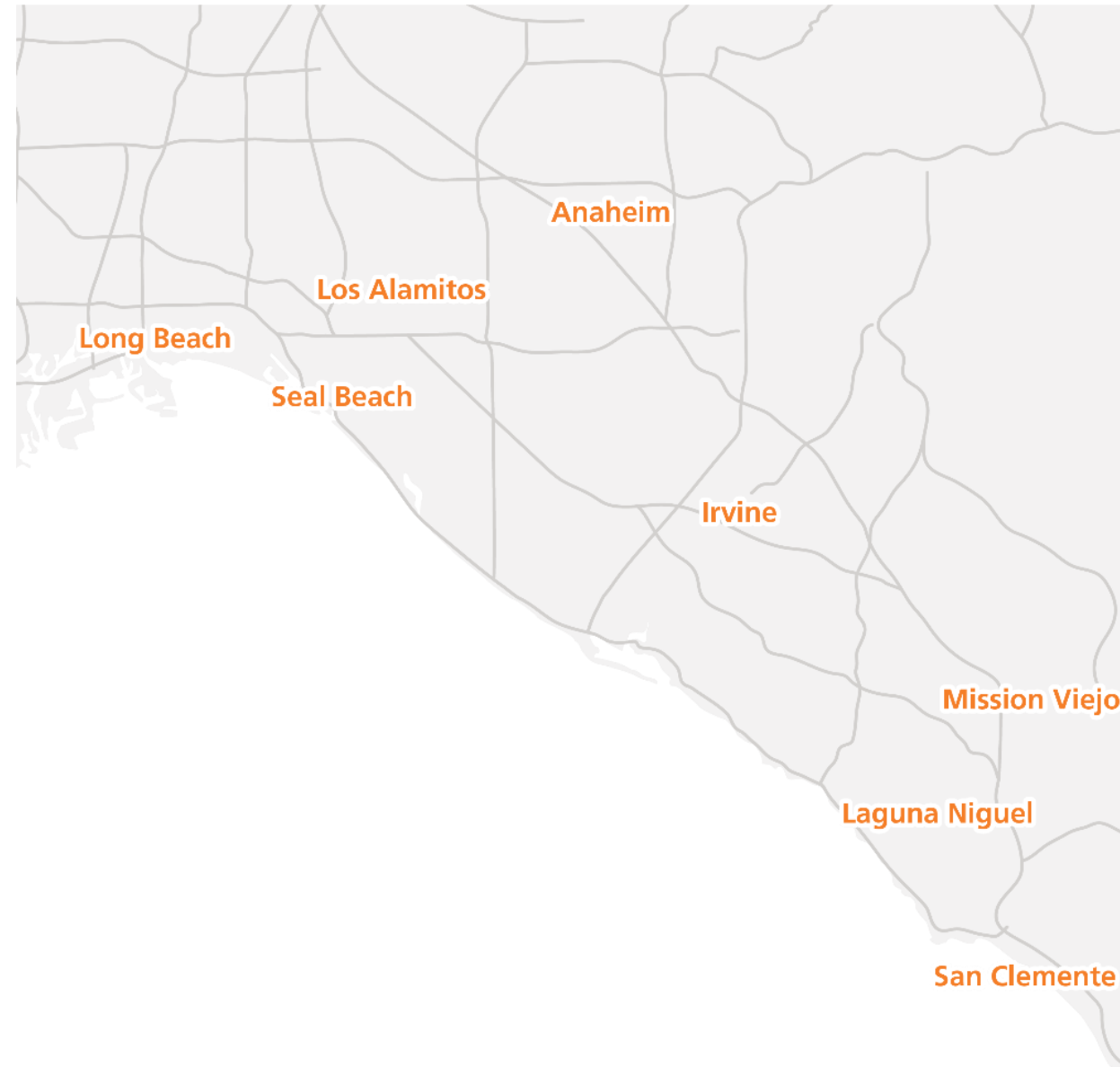
12 Medicare Advantage plans

Pre-Rebrand

Monarch HealthCare
Health Care Partners

Post-Rebrand

Optum Care Network–Monarch
Optum





Accepted Medicare plans

Medicare Advantage

Aetna ®

*Alignment ®

Anthem Blue Cross ®

~~Blue Shield of California ®~~

~~Humana ®~~

SCAN Health Plan ®

UnitedHealthcare ®

Wellcare by Health Net ®

**Wellcare ®

Medicare and Medi-Cal Plans

OneCare (HMO SNP)

OneCare Cal Medi-Connect Plan

* Contracted w/ Optum Care Network-Monarch

** Optum Care Network-Monarch by 2023

Contracted Hospitals

North County hospitals

- Anaheim Global Medical Center
- Anaheim Regional Medical Center
- Chapman Global Medical Center
- Fountain Valley Regional Hospital and Medical Center
- Lakewood Regional Medical Center
- Los Alamitos Medical Center
- MemorialCare Long Beach Medical Center
- MemorialCare Orange Coast Medical Center
- Orange County Global Medical Center
- Placentia-Linda Hospital
- South Coast Global Medical Center

South County hospitals

- *Hoag Hospital - Irvine
- *Hoag Hospital - Newport Beach
- *MemorialCare Saddleback Medical Center Laguna Hills
- *Providence Mission Hospital
- *Providence Mission Hospital Laguna Beach

*only Optum Care Network-Monarch

Access to hospitals is determined by primary doctors, specialists, and hospital contracts.

Meet our doctors

Accepting New Patients!

- City:
Huntington Beach
- Language(s):
English
- Optum Network(s):
Optum, OCN-Monarch

Nishu Karki,
MD
Internal Medicine



- City:
Anaheim
- Language(s):
Arabic
- Optum Network(s):
Optum, OCN-Monarch

Reza Dolouei,
MD
Family Medicine



- City:
Anaheim, Brea, Buena Park, La Habra
- Language(s):
Spanish
- Optum Network(s):
Optum, OCN-Monarch

Don Garcia, MD
Family Practice



Meet our doctors

Accepting New Patients!

- City:
Cerritos
- Language(s):
Tagalog
- Optum Network(s):
Optum, OCN-Monarch

Francisco Badar, MD
Family Medicine



- City:
Fountain Valley
- Language(s):
Urdu, Hindi
- Optum Network(s):
OCN-Monarch

Wasim Raja, MD
Family Medicine



- City:
Anaheim
- Language(s):
Arabic
- Optum Network(s):
Optum, OCN-Monarch

Catherine Marks, MD
Family Practice



Meet our doctors

Accepting New Patients!

- City:
Anaheim Hills
- Language(s):
English
- Optum Network(s):
Optum, OCN-Monarch

**Brandon Grove,
MD**
Family Medicine



- City:
Laguna Hills
- Language(s):
Indonesian
- Optum Network(s):
OCN-Monarch

**Iwan
Nyotowidjojo, MD**
Internal Medicine



- City:
Santa Ana
- Language(s):
Spanish
- Optum Network(s):
Optum, OCN-Monarch

**Alan Schwartz,
MD**
Internal Medicine



Optum Sites in South Orange County

Meet Our Doctors, Now Accepting New Patients!

- Site: **Irvine**
- **Network:**
Optum- Monarch
- **Language:** Farsi

Linda
Alimadadian, DO
Internal Medicine



- Site: **Laguna Hills**
- **Network:**
Optum- Monarch
- **Languages:**

Kelly Gee, DO
Family Medicine



- Site: **Laguna Niguel**
- **Network:**
Optum- Monarch
- **Languages:**

Michelle Cung,
DO
Family Medicine



Optum Sites in North-West County

Meet Our Doctors, Now Accepting New Patients!

- Site: **Leisure World**
- **Network:** Optum-Monarch
- **Language:** Korean

David R Park, MD
Family Medicine



- Site: **Los Alamitos**
- **Network:** Optum, Optum - Monarch
- **Languages:** English

Steven Smith, MD
Family Medicine



- Site: **Seal Beach Village**
- **Network:** Optum, Optum-Monarch
- **Languages:** English

Steven Becker, DO
Internal Medicine



Optum Sites in North-East Orange County

Meet Our Doctors, Now Accepting New Patients!

- Site: **Commonwealth &**

Andrea Benavides MD,
Internal Medicine



- Site: **Harbor & Euclid**
- **Network:** Optum
- **Language(s):** Spanish

Arturo Santiago, MD
Internal Medicine



- Site: **Irvine & Stanton**
- **Network:** Optum & Optum Monarch
- **Languages:** Korean

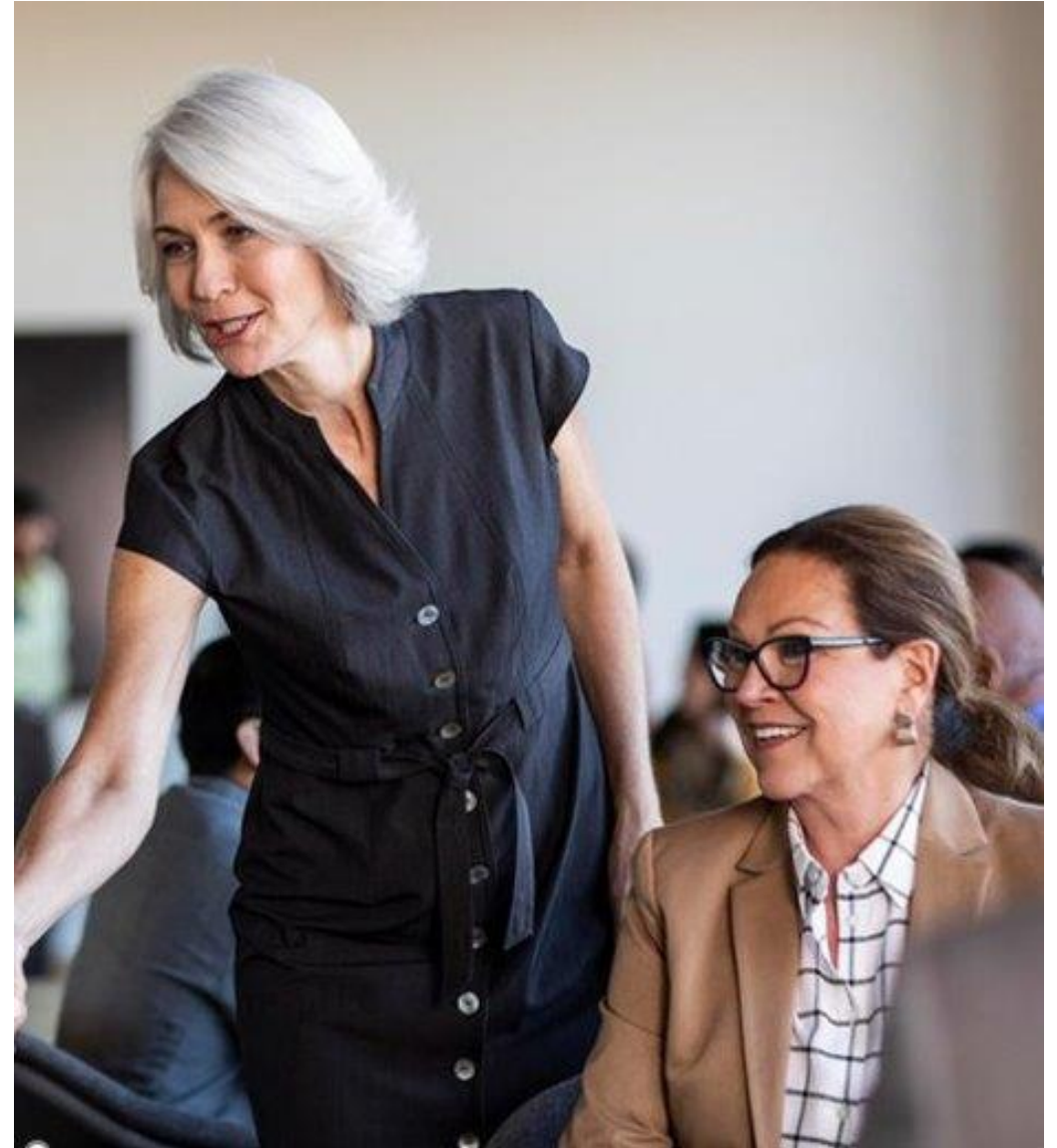
Steve Yoo, DO
Family Medicine



You're Invited to Our Open Houses

Meet our 12 Patient Liaisons in person!

- Irvine
- Laguna Hills
- Laguna Niguel
- Los Alamitos
- Harbor
- Seal Beach
- Euclid
- Commonwealth



Open house at Optum locations throughout Orange County

Los Alamitos, Larry Sok - Thursday, May 12th @ 10am

Address: 3460 Katella Ave, Los Alamitos, CA 90720

Irvine, Grecia Balladares - Friday, May 13, 2022 @ 2pm

Address: 5581 Alton Pkwy, Irvine, CA 92618

Seal Beach Village, Larry Sok - Monday May 23rd @ 10am

Address: 13930 Seal Beach Blvd., Seal Beach, CA 90740

Commonwealth, Miriam Martinez - Friday May 20th @ 1pm

Address: 1501 W Commonwealth Ave, Fullerton, CA 92833

Harbor, Adriana Martinez-Guerrero - Tuesday, May 24th @ 2pm

Address: 3501 S Harbor Blvd, Santa Ana, CA 92704

Euclid, Molly Carrasco - Wednesday May 11 @ 11am

Address: 925 S Euclid St, Anaheim, CA 92802

Laguna Niguel, Shawna Goldman - Wednesday, May 25 @ 10am

Address: 30281 Golden Lantern, Laguna Niguel, CA 92677

Laguna Hills, Kim Atkins - Thursday, May 26th @ 10am

Address: 23521 Paseo De Valencia Ste 311, Laguna Hills, CA 92653

Monthly Optum Orange County Agent Training

Be informed, be in the know.

- Learn about Optum Care Networks
- Deep dive covering Orange County
- First Wednesday of every month
- Virtual meeting
- 10 am
- Guest speakers
- Watch for email invite the Friday prior
- Join us!



To RSVP and receive the meeting link, please email
tmcman@optum.com

Meet Your Growth Team



Claire Ferrante, RN
Growth Partner

949-923-3436
cferrante1@optum.com



Trina McMann
Growth Manager

949-433-3145
tcmann@optum.com

Optum

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